



CRITERIA II

2.7.1 REPORT OF

STUDENT SATISFACTION SURVEY

2022-23

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Director
Zeal Institute of Business
Administration Computer Application & Research, Pune-411004.



Objective:

The purpose of the survey is to determine the degree of satisfaction that students have with the teaching and learning process for the 2022–2023 academic year.

Survey Methodology:-

In order to understand student's satisfaction level response were collected on Likert scale from the students of MBA (2 years program) I & II year all specialization studying in institution and MCA I & II. Institute followed questionnaire with questions. Specific purpose of the questions measured on a scale of 5 to 0

For the genuine collection of response ERP portal has been used

Participants:--

An overall sample of 147 MBA students and 62 MCA active students from both the first and second year of MBA & MCA participated in student satisfaction survey



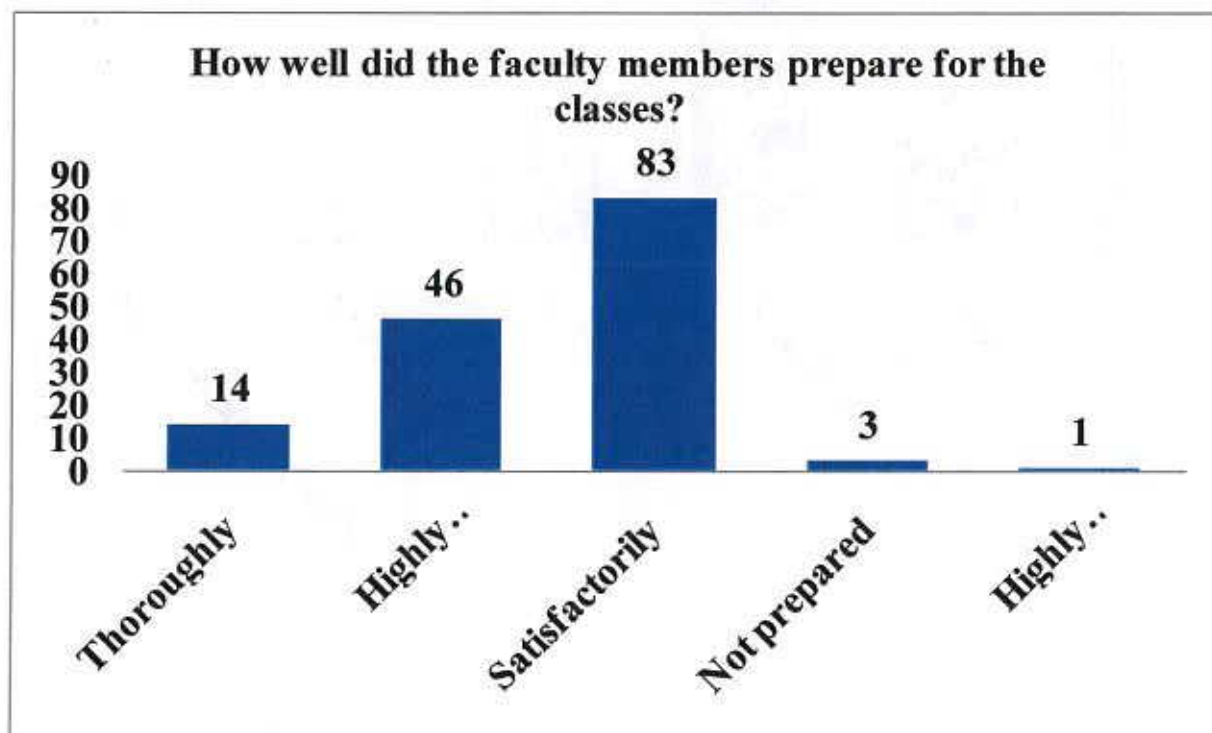


Student Satisfaction Survey-MBA

Academic Year 2022-23

How well did the faculty members prepare for the classes?

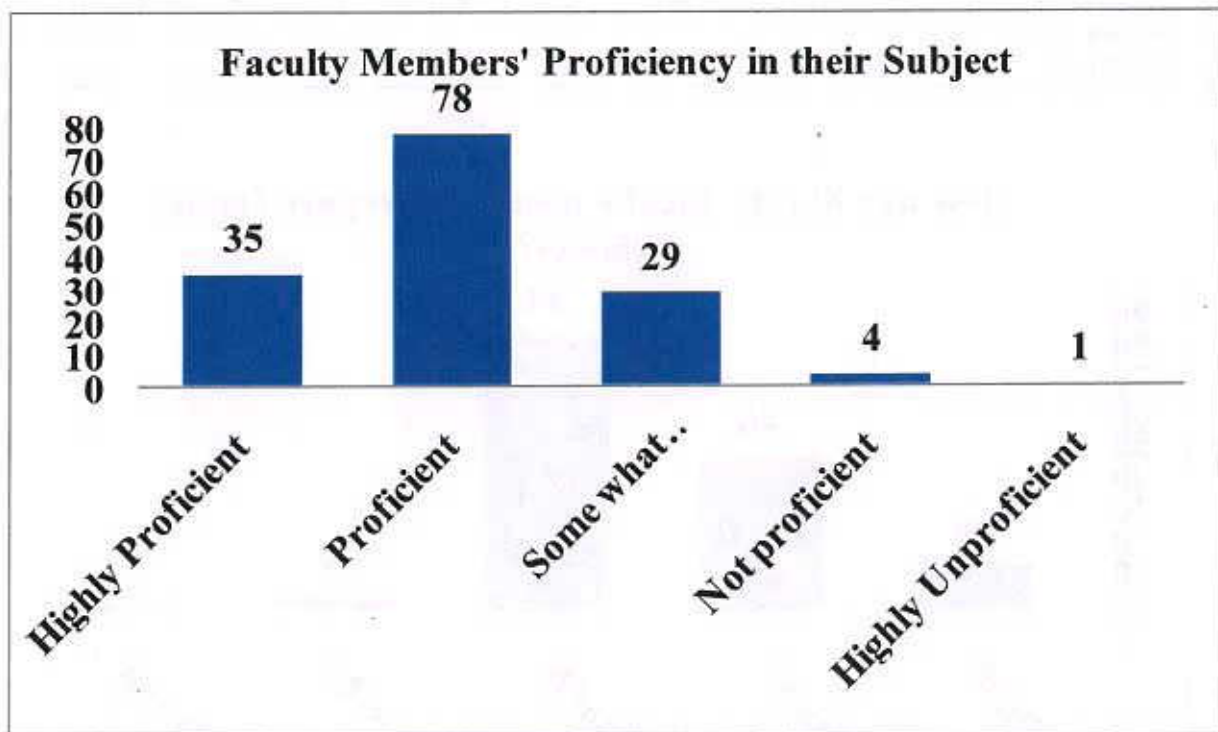
Question	Thoroughly	Highly Satisfactorily	Satisfactorily	Not prepared	Highly Unprepared
How well did the faculty members prepare for the classes?	14	46	83	3	1





Faculty Members' Proficiency in their Subject

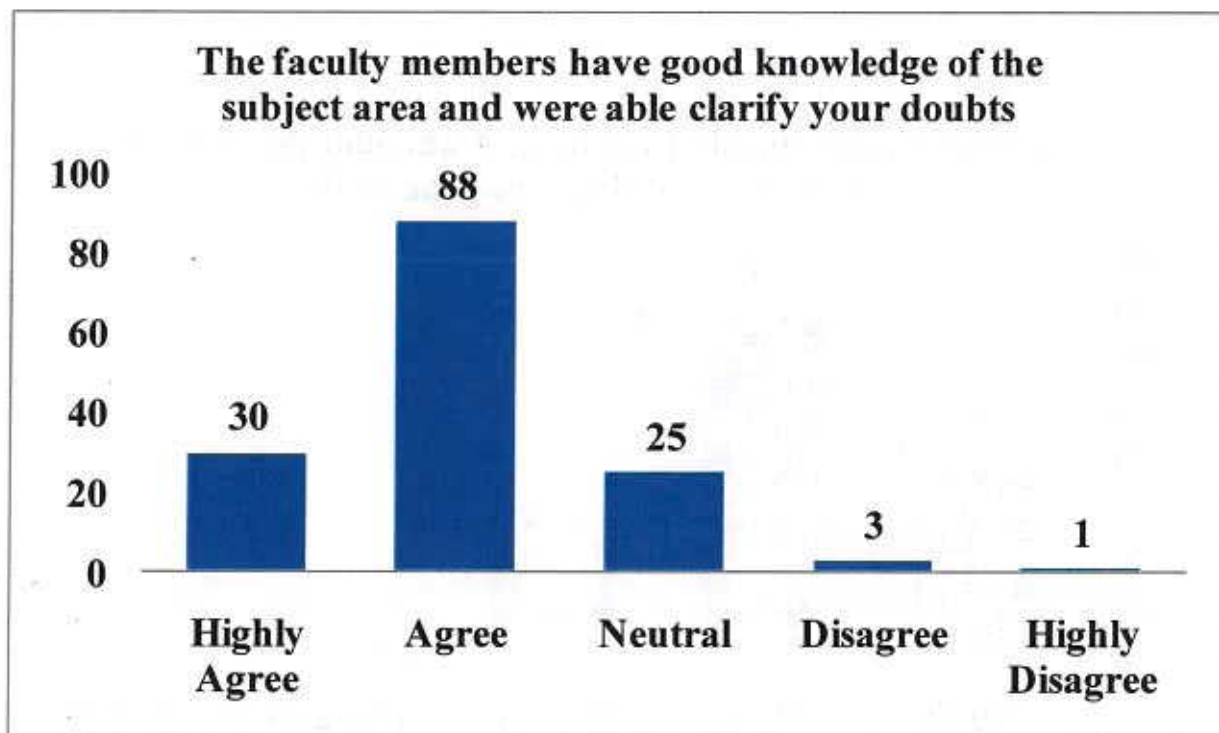
Question	Highly Proficient	Proficient	Somewhat Proficient	Not proficient	Highly Unproficient
Faculty Members' Proficiency in their Subject	35	78	29	4	1





The faculty members have good knowledge of the subject area and were able clarify your doubts

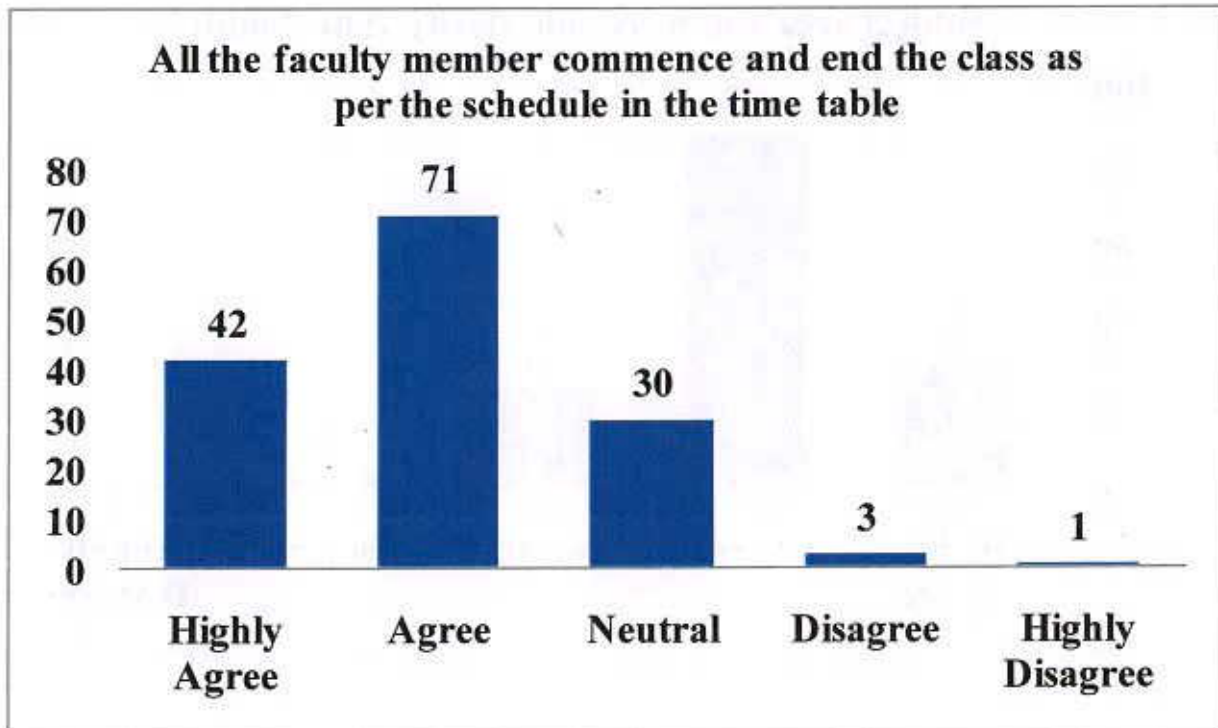
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members have good knowledge of the subject area and were able clarify your doubts	30	88	25	3	1





All the faculty member commence and end the class as per the schedule in the time table

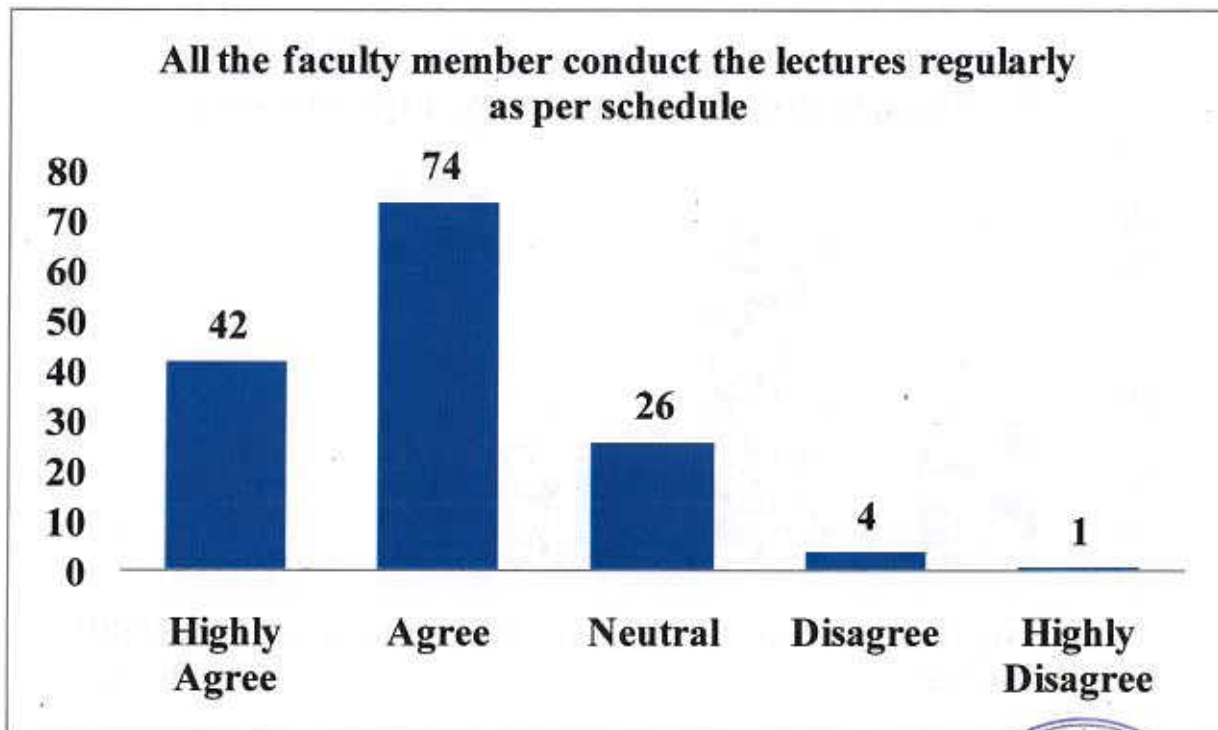
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member commence and end the class as per the schedule in the time table	42	71	30	3	1





All the faculty member conduct the lectures regularly as per schedule

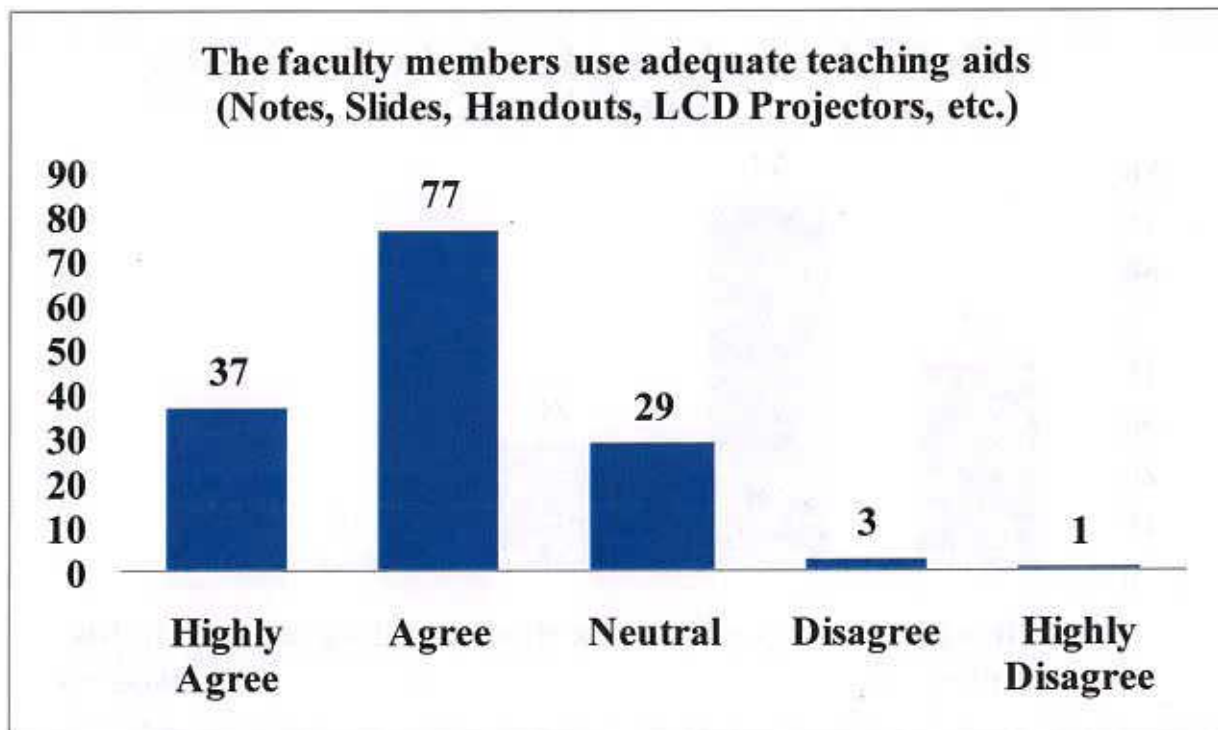
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member conduct the lectures regularly as per schedule	42	74	26	4	1





The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)

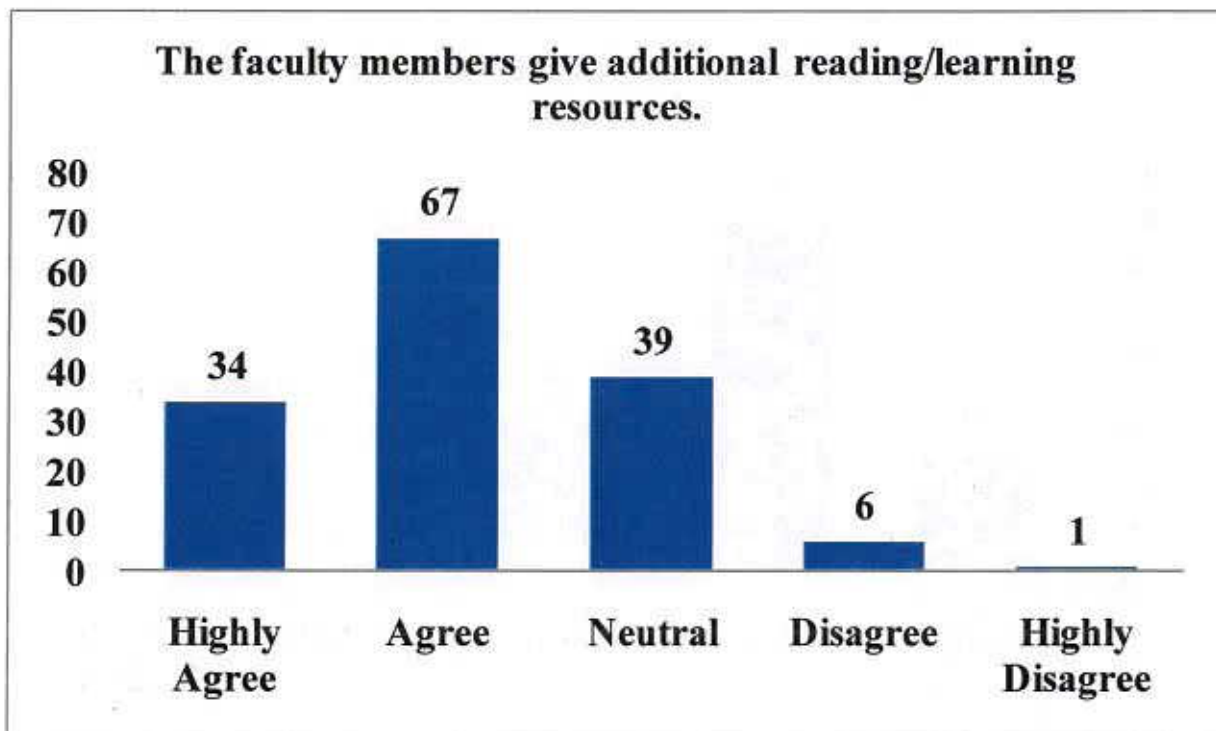
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)	37	77	29	3	1





The faculty members give additional reading/learning resources

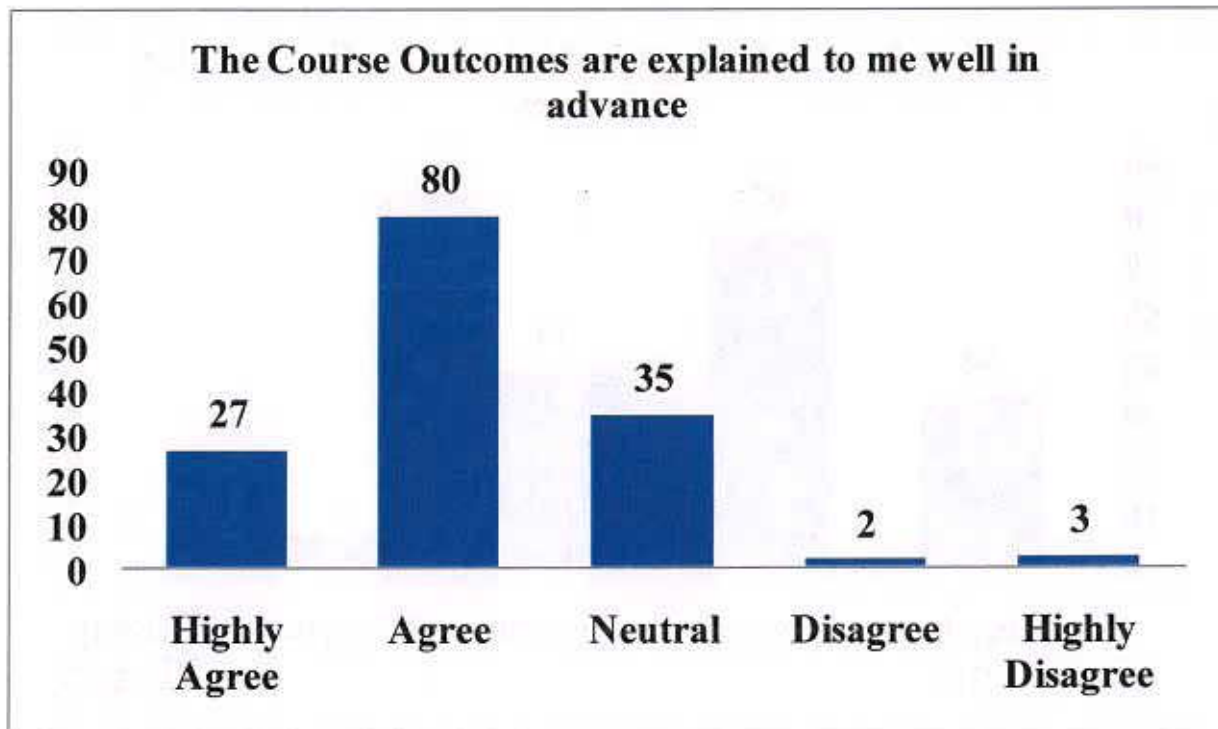
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members give additional reading/learning resources	34	67	39	6	1





The Course Outcomes are explained to me well in advance

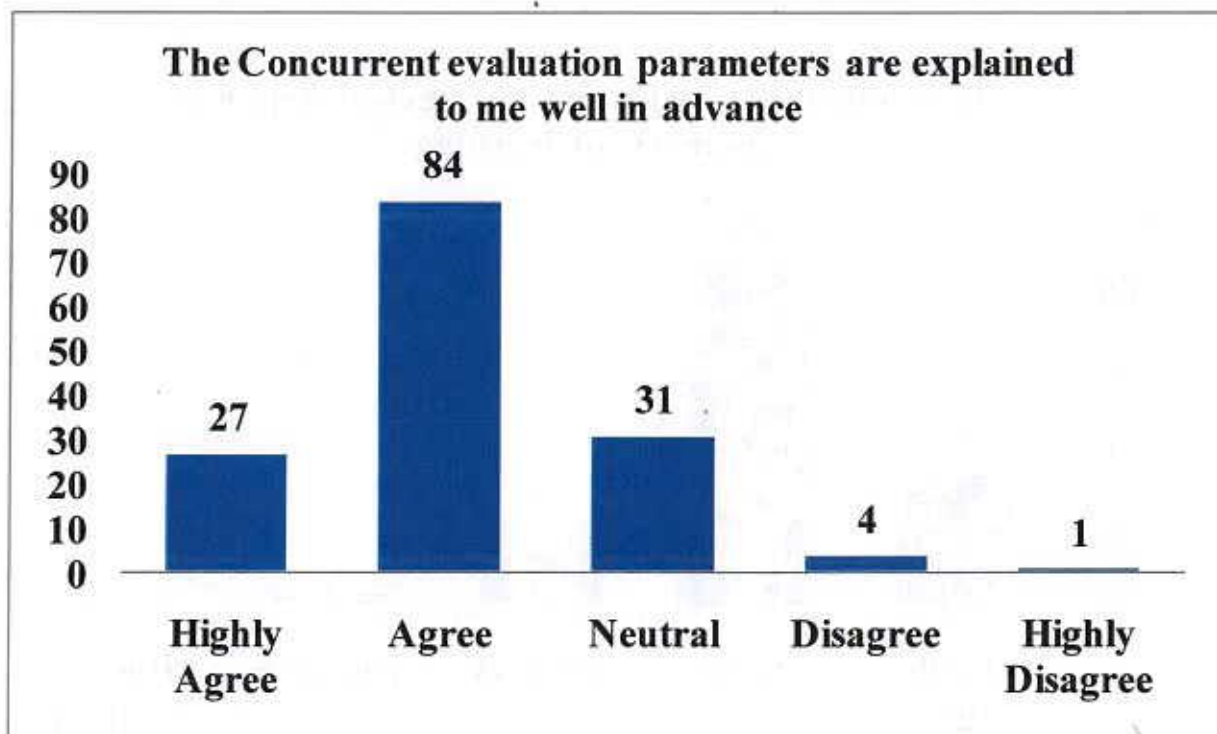
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Course Outcomes are explained to me well in advance	27	80	35	2	3





The Concurrent evaluation parameters are explained to me well in advance

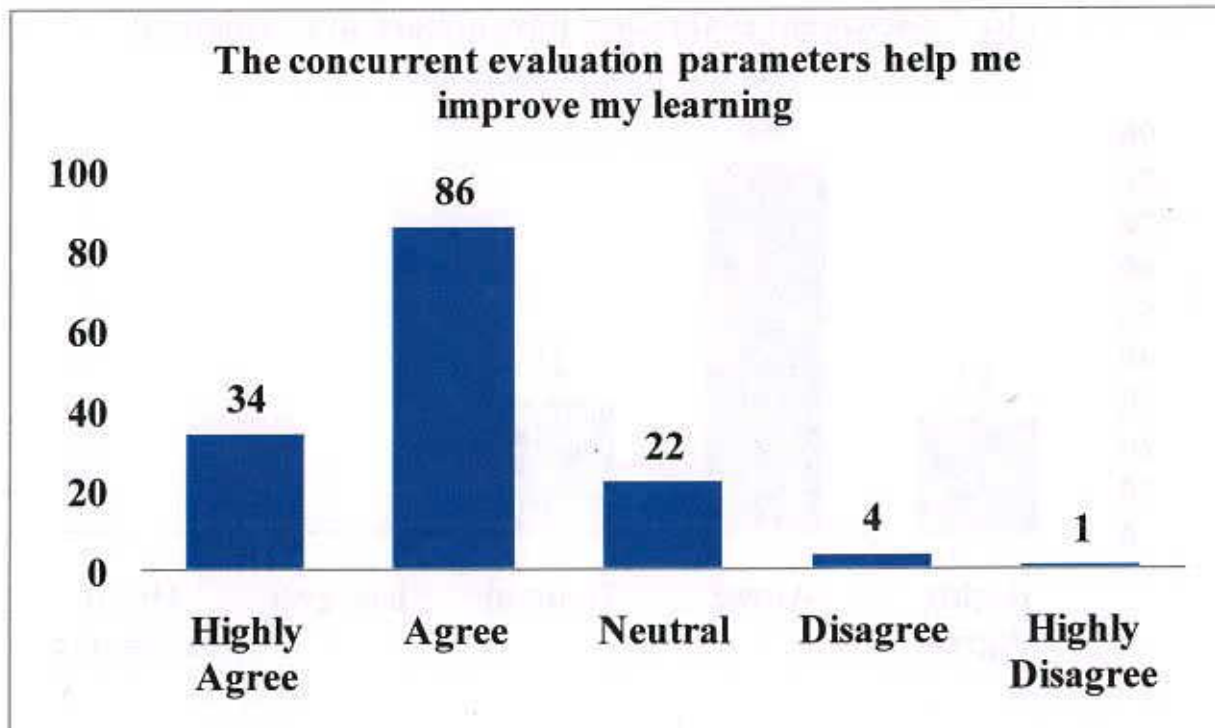
Question	Highly agree	Agree	Neutral	Disagree	Highly Disagree
The Concurrent evaluation parameters are explained to me well in advance	27	84	31	4	1





The concurrent evaluation parameters help me improve my learning

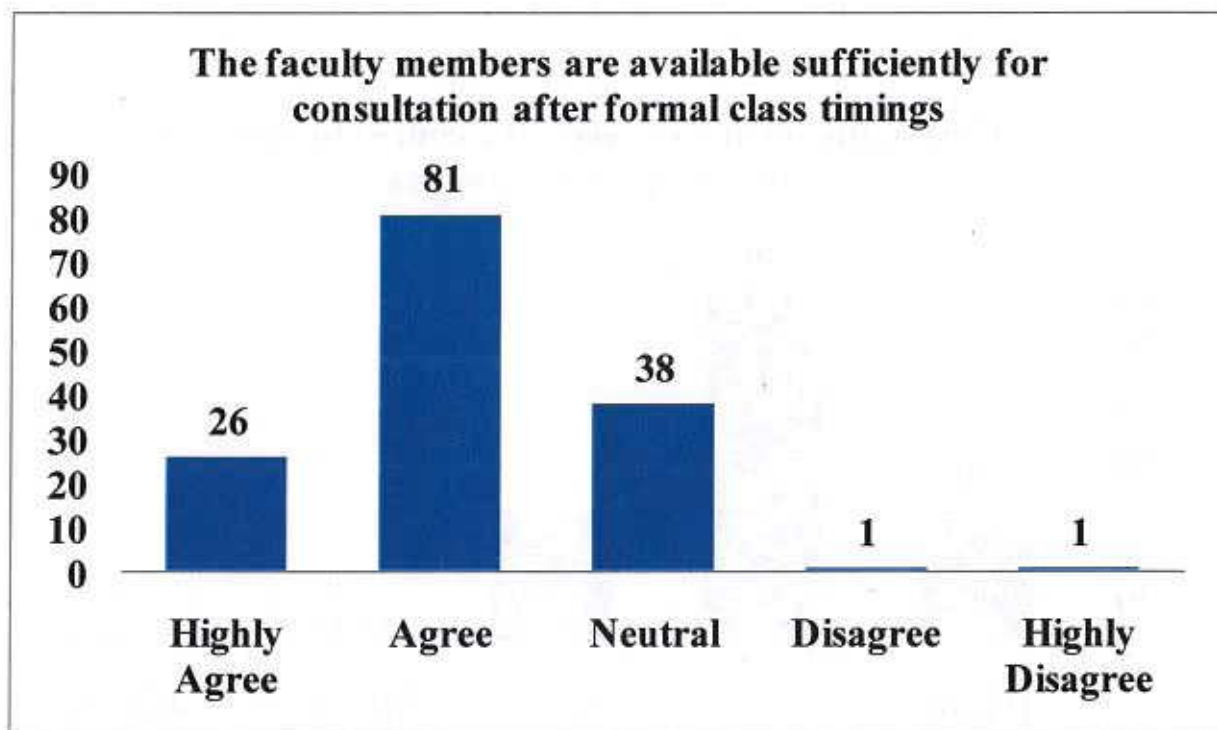
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The concurrent evaluation parameters help me improve my learning	34	86	22	4	1





The faculty members are available sufficiently for consultation after formal class timings

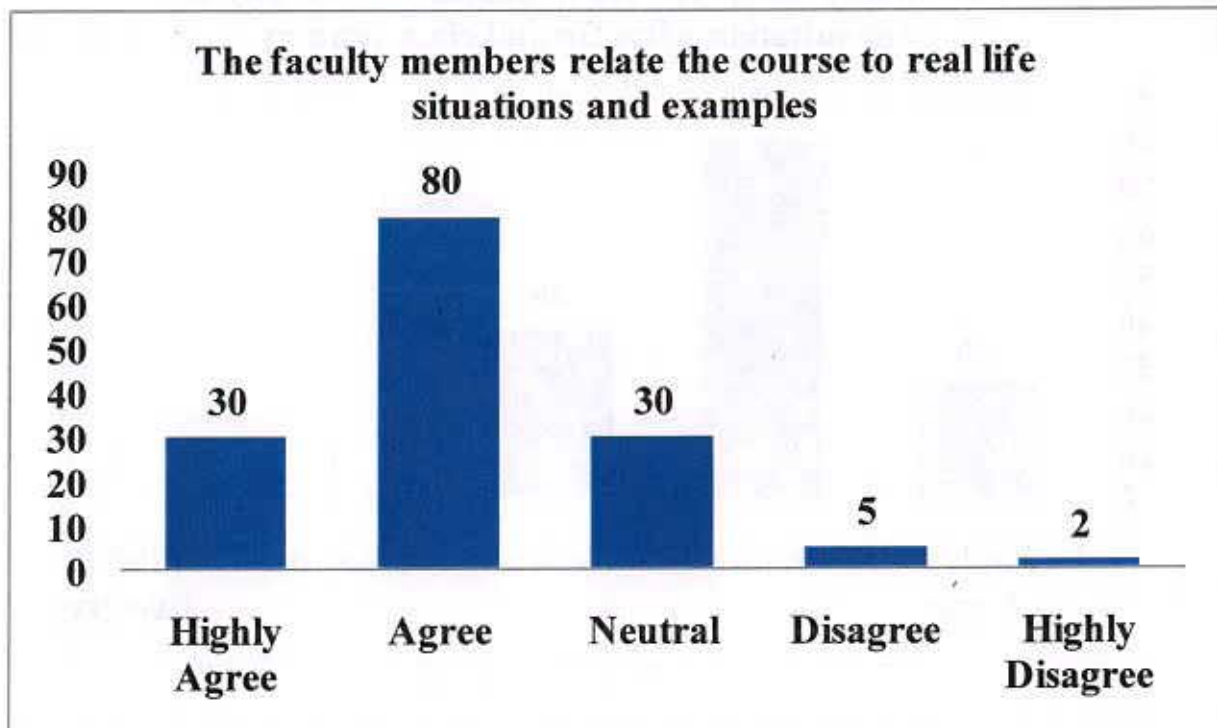
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are available sufficiently for consultation after formal class timings	26	81	38	1	1





The faculty members relate the course to real life situations and examples

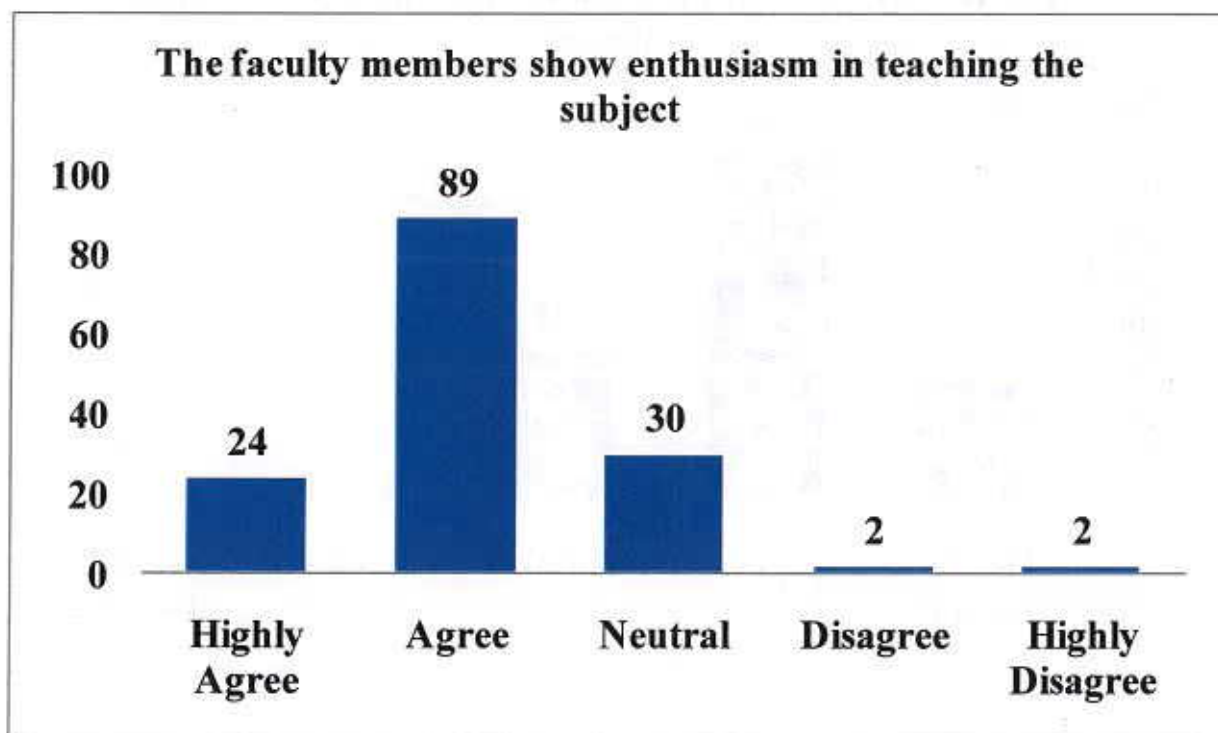
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members relate the course to real life situations and examples	30	80	30	5	2





The faculty members show enthusiasm in teaching the subject

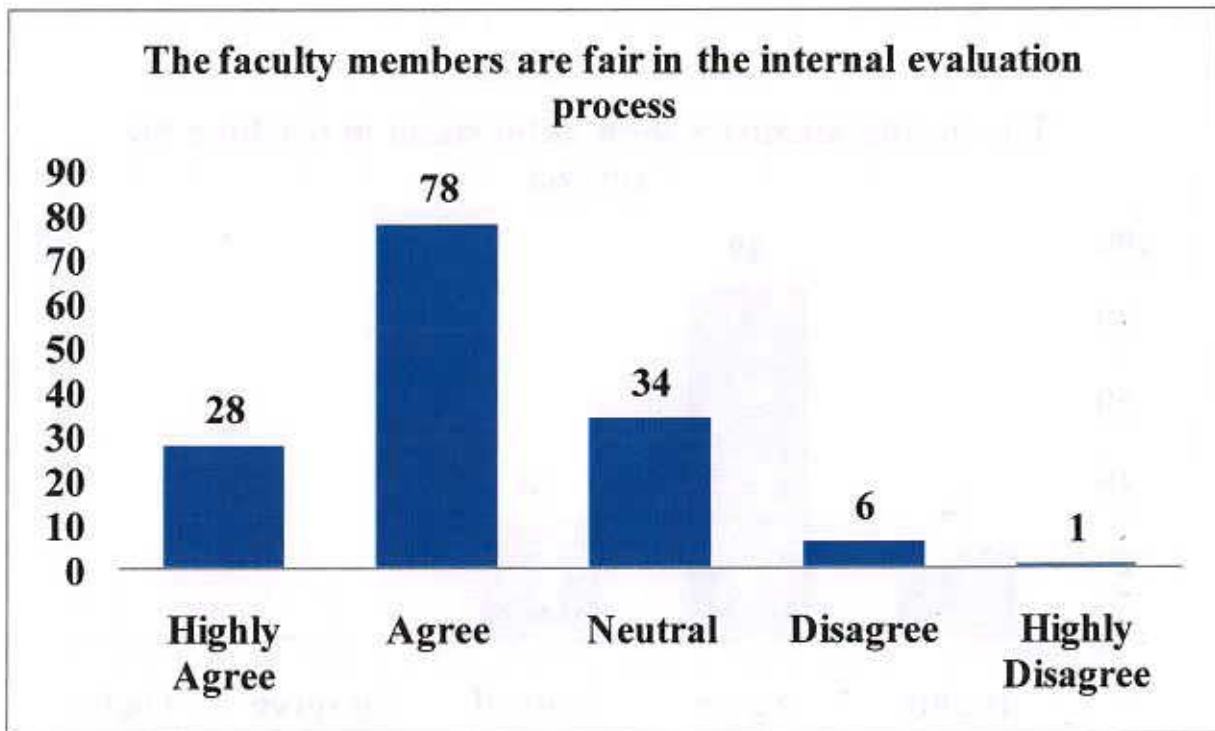
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members show enthusiasm in teaching the subject	24	89	30	2	2





The faculty members are fair in the internal evaluation process.

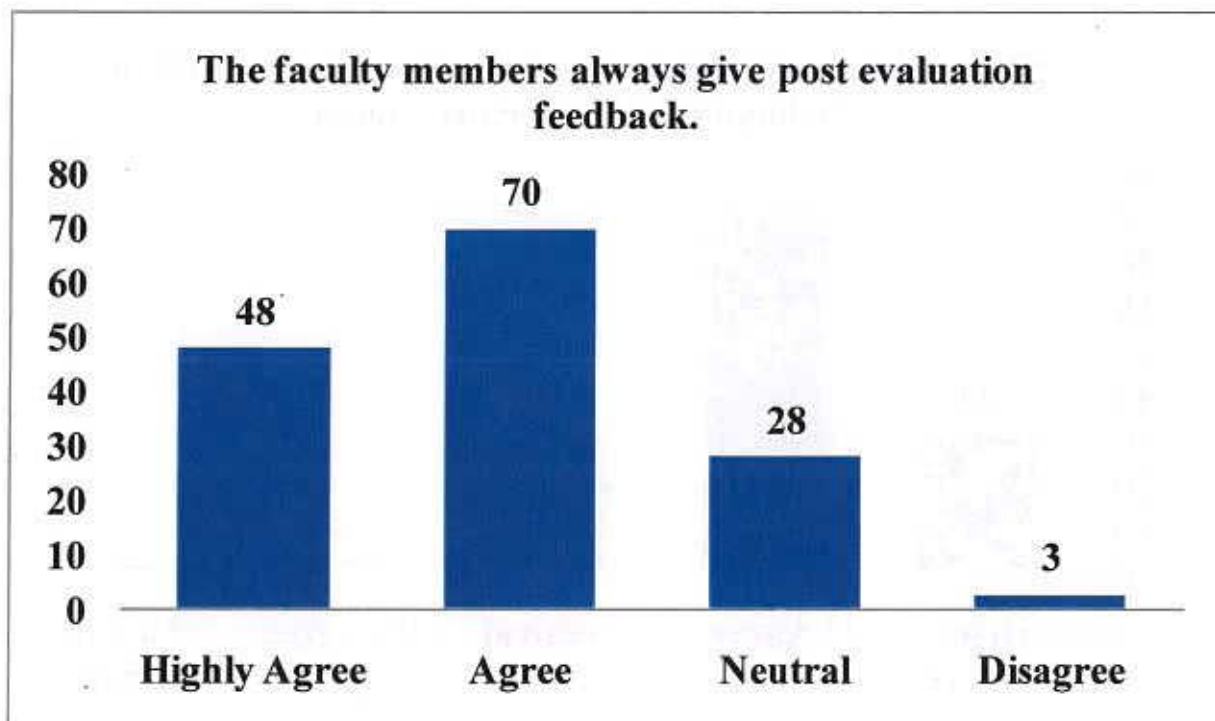
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are fair in the internal evaluation process.	28	78	34	6	1





The faculty members always give post evaluation feedback.

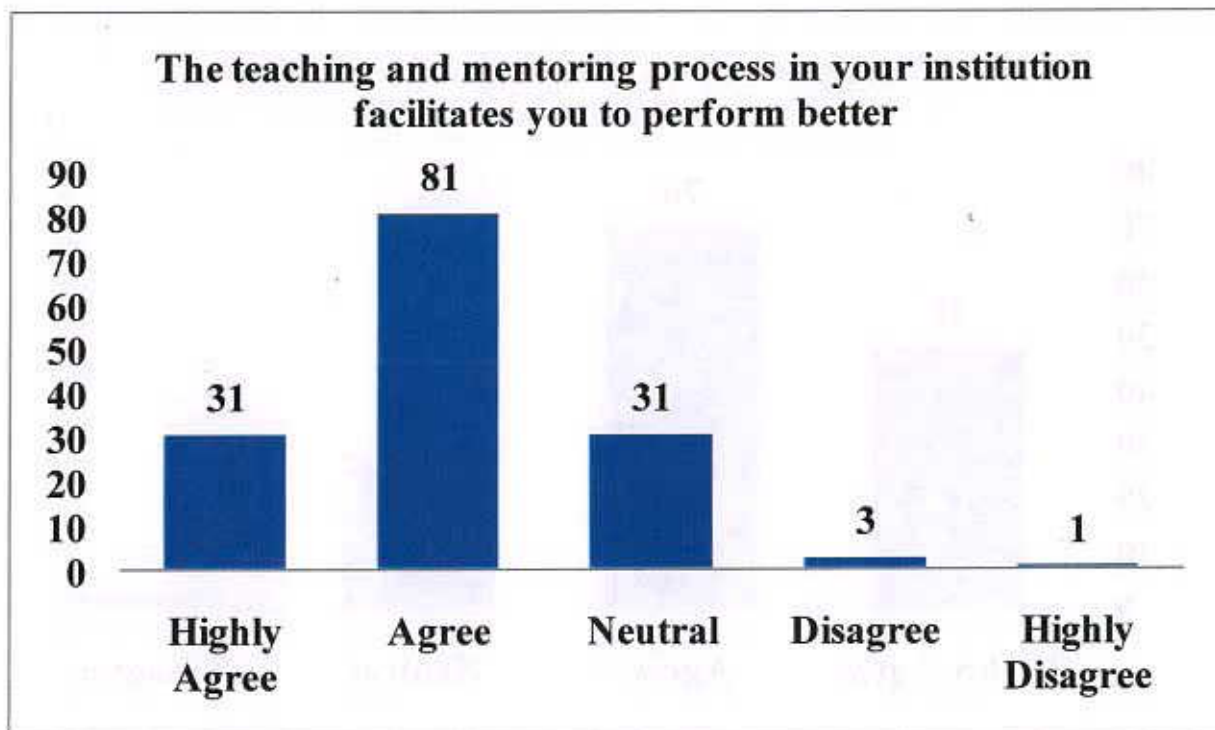
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members always give post evaluation feedback.	48	70	28	3	0





The teaching and mentoring process in your institution facilitates you to perform better.

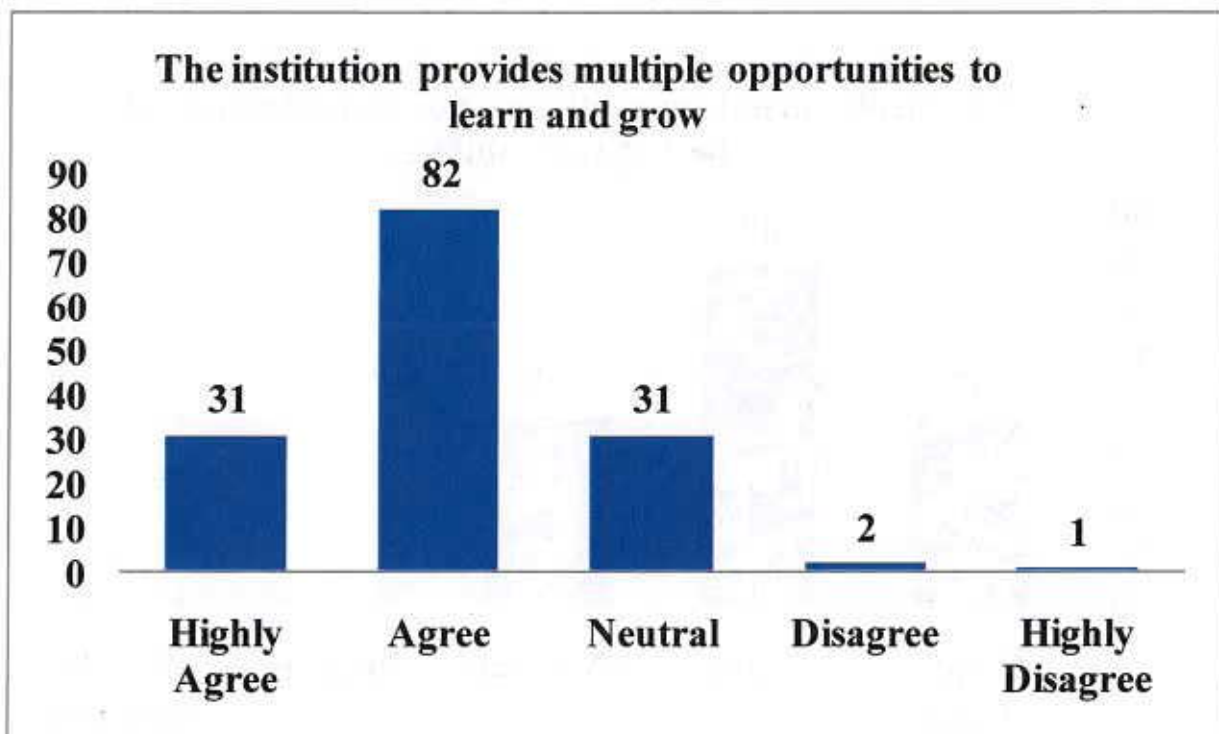
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The teaching and mentoring process in your institution facilitates you to perform better	31	81	31	3	3





The institution provides multiple opportunities to learn and grow

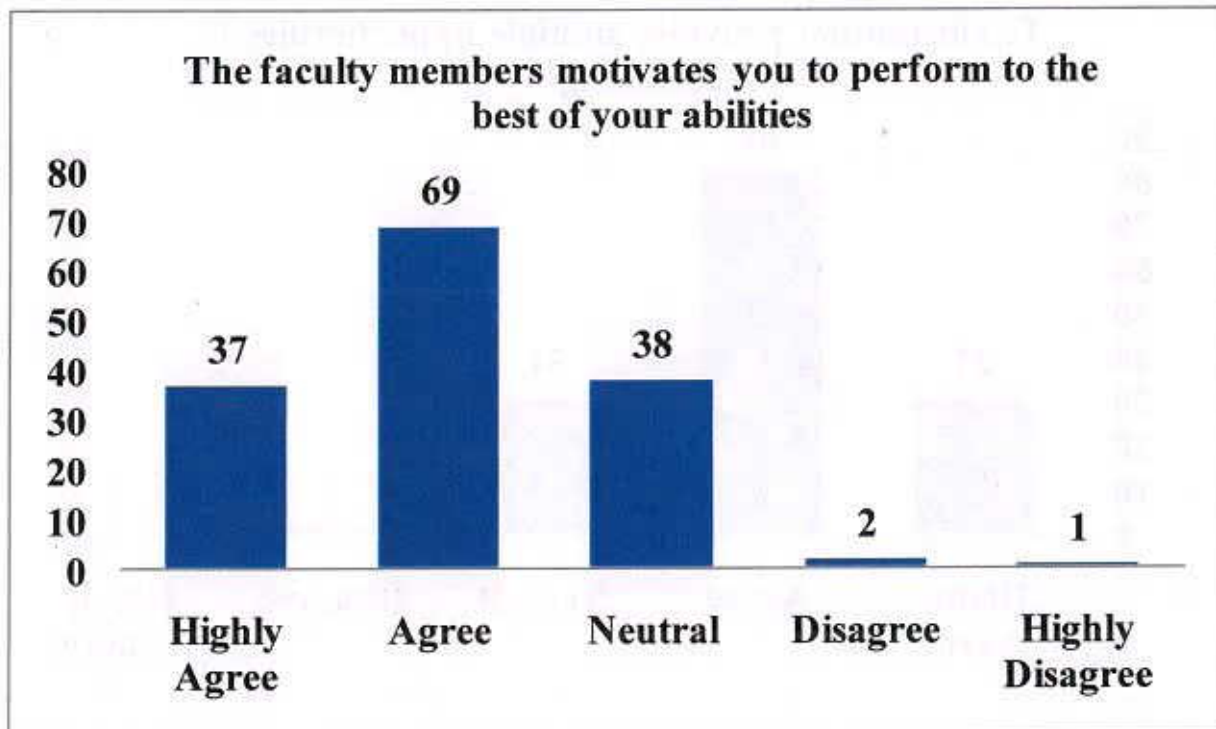
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The institution provides multiple opportunities to learn and grow	31	82	31	2	1





The faculty members motivates you to perform to the best of your abilities

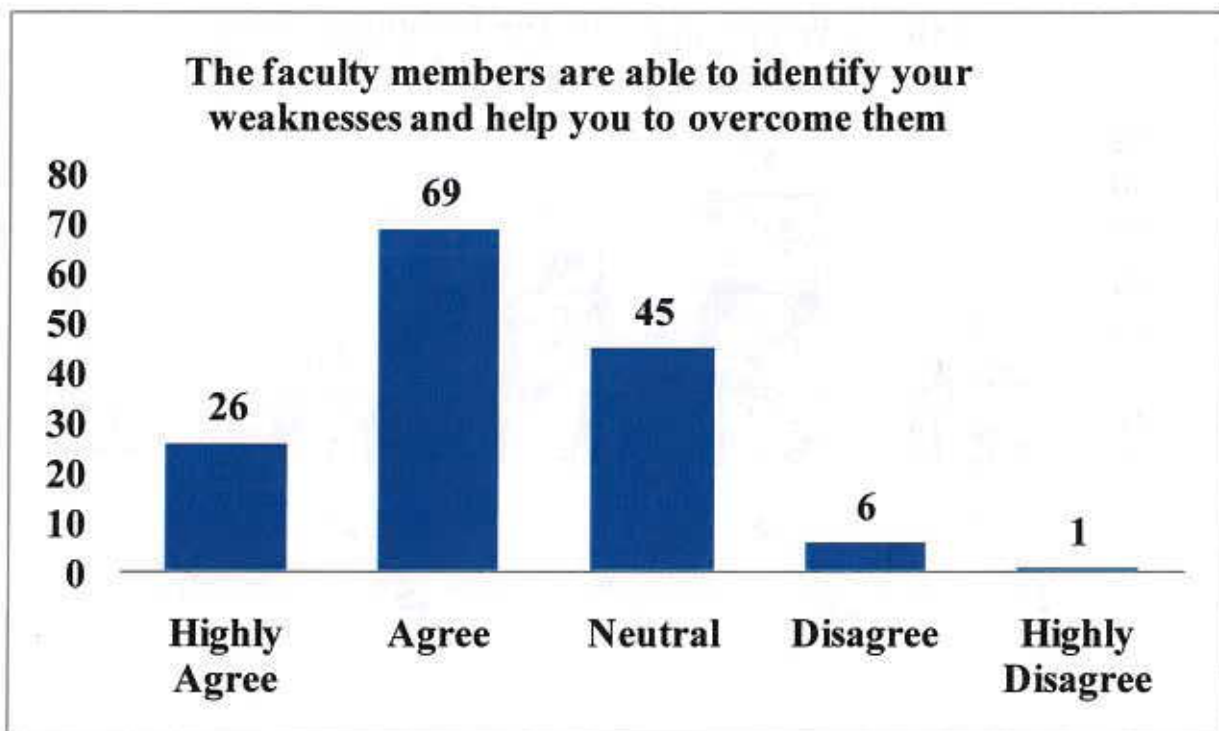
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members motivates you to perform to the best of your abilities	37	69	38	2	1





The faculty members are able to identify your weaknesses and help you to overcome them

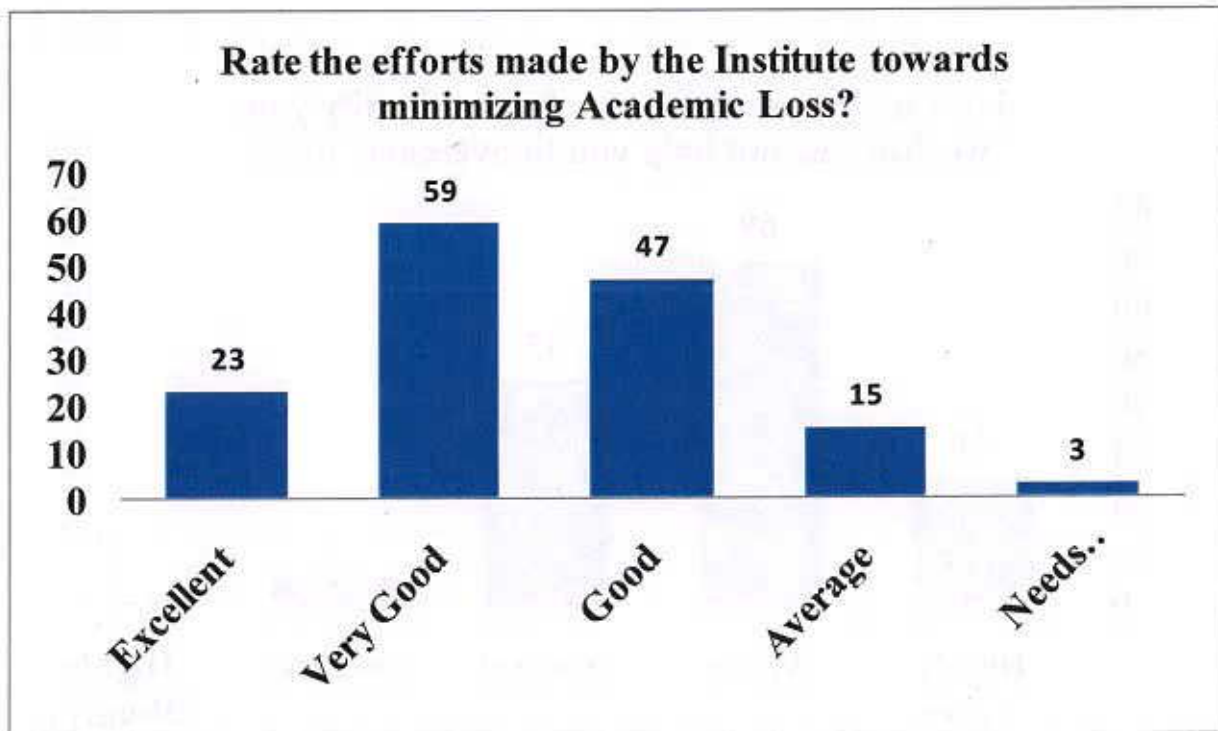
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are able to identify your weaknesses and help you to overcome them	26	69	45	6	1





Rate the efforts made by the Institute towards minimizing Academic Loss

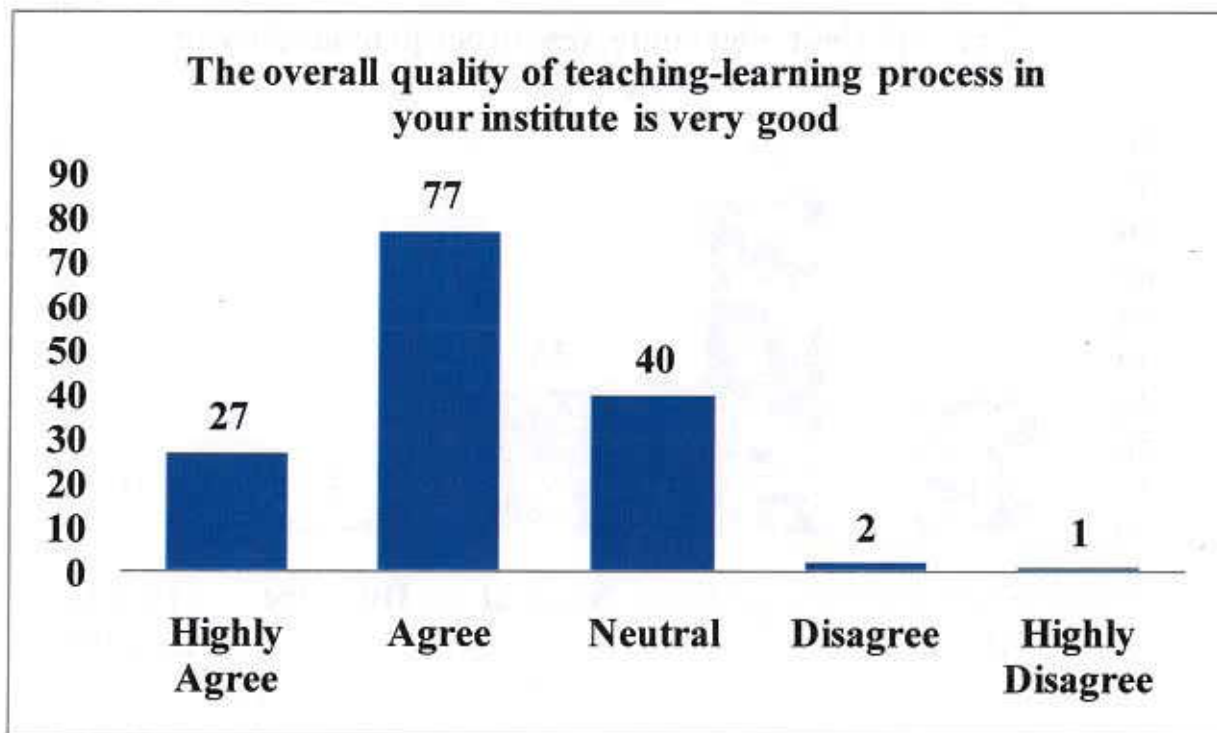
Question	Excellent	Very Good	Good	Average	Needs Improvements
Rate the efforts made by the Institute towards minimizing Academic Loss?	23	59	47	15	3





The overall quality of teaching-learning process in your institute is very good

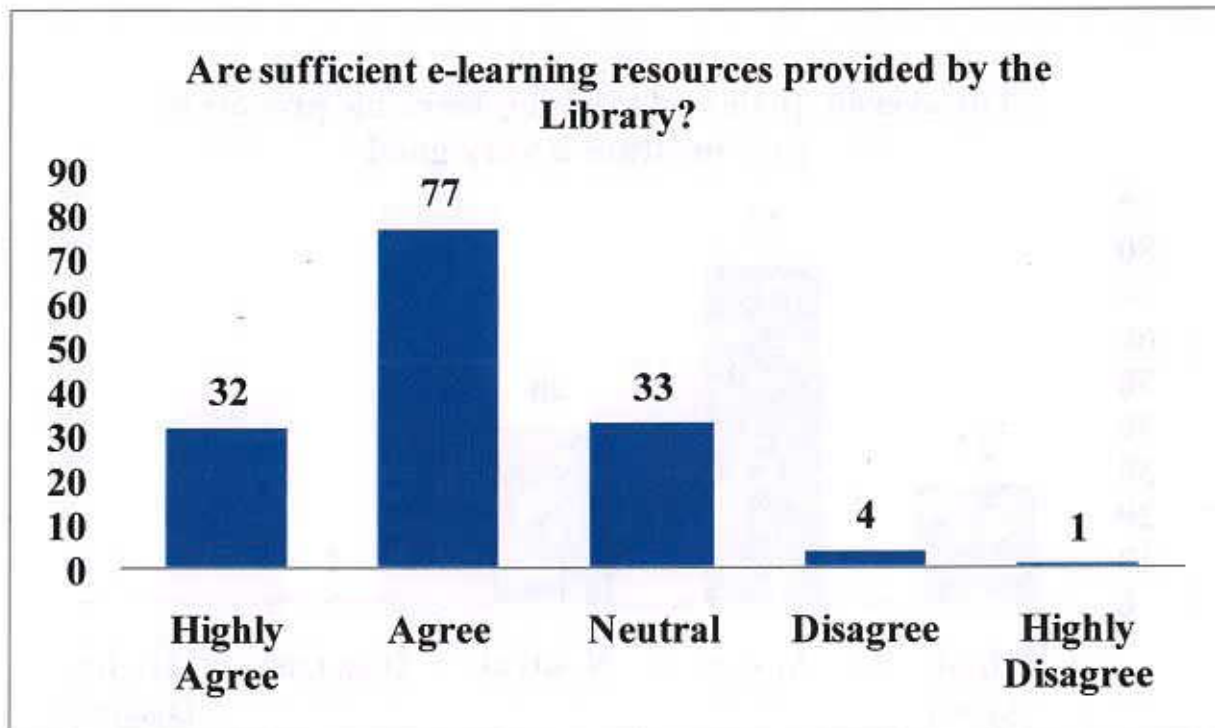
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The overall quality of teaching-learning process in your institute is very good	27	77	40	2	1





Are sufficient e-learning resources provided by the Library?

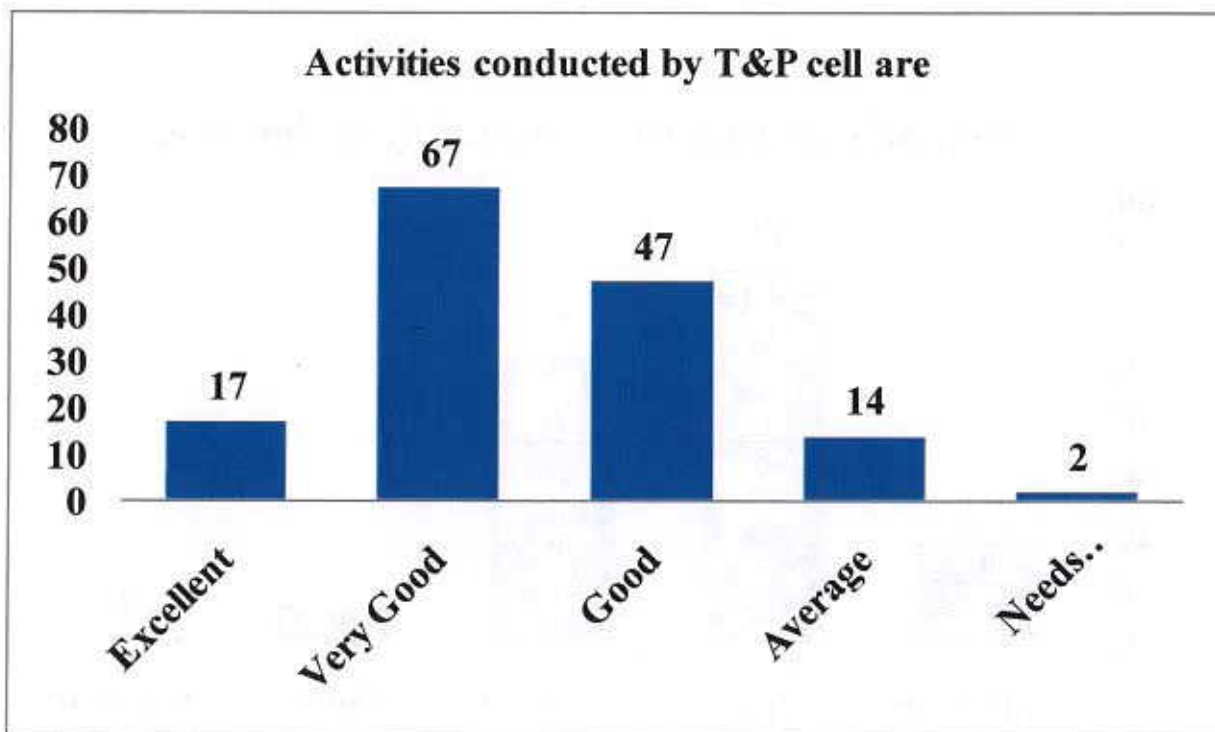
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Are sufficient e-learning resources provided by the Library?	32	77	33	4	1





Activities conducted by T&P cell are

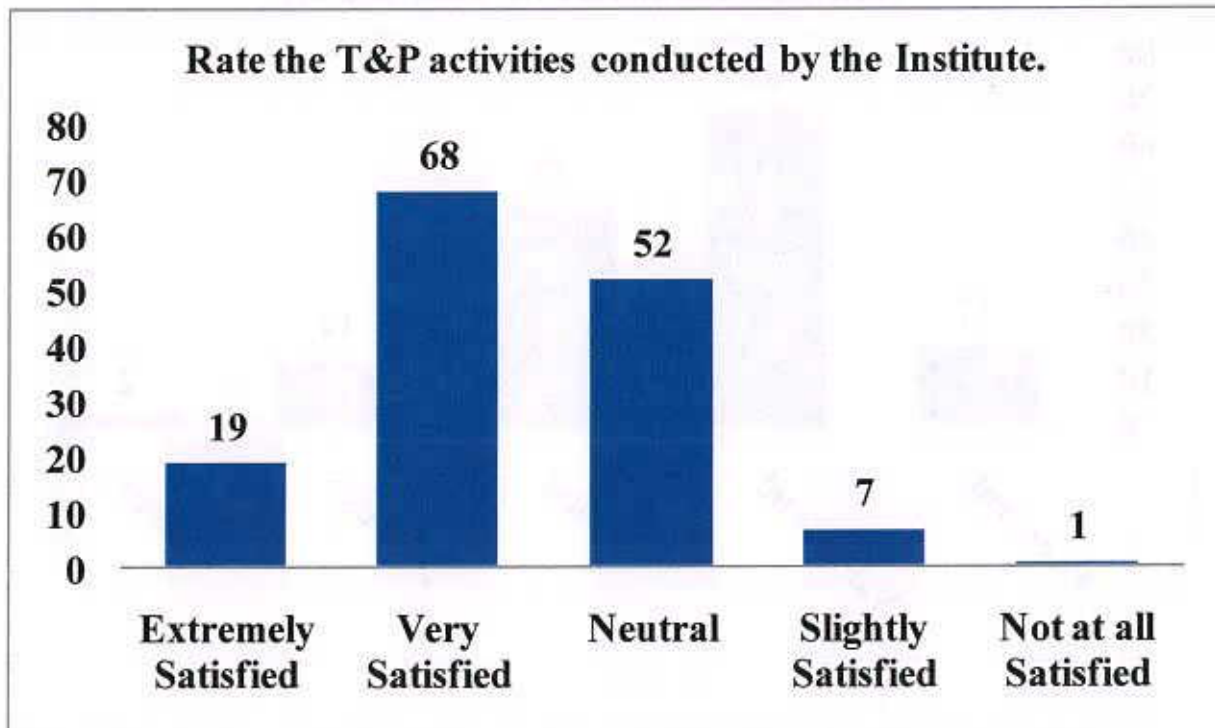
Question	Excellent	Very Good	Good	Average	Needs Improvement
Activities conducted by T&P cell are	17	67	47	14	2





Rate the T&P activities conducted by the Institute.

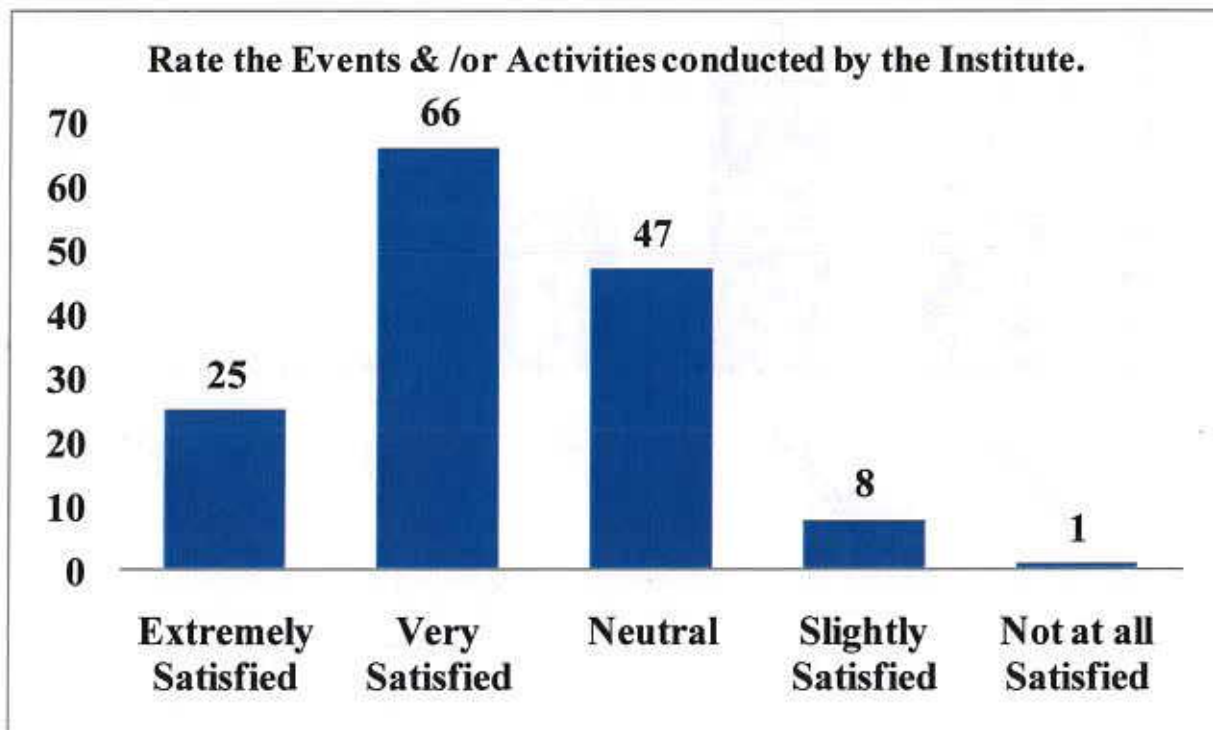
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the T&P activities conducted by the Institute.	19	68	52	7	1





Rate the Events & /or Activities conducted by the Institute.

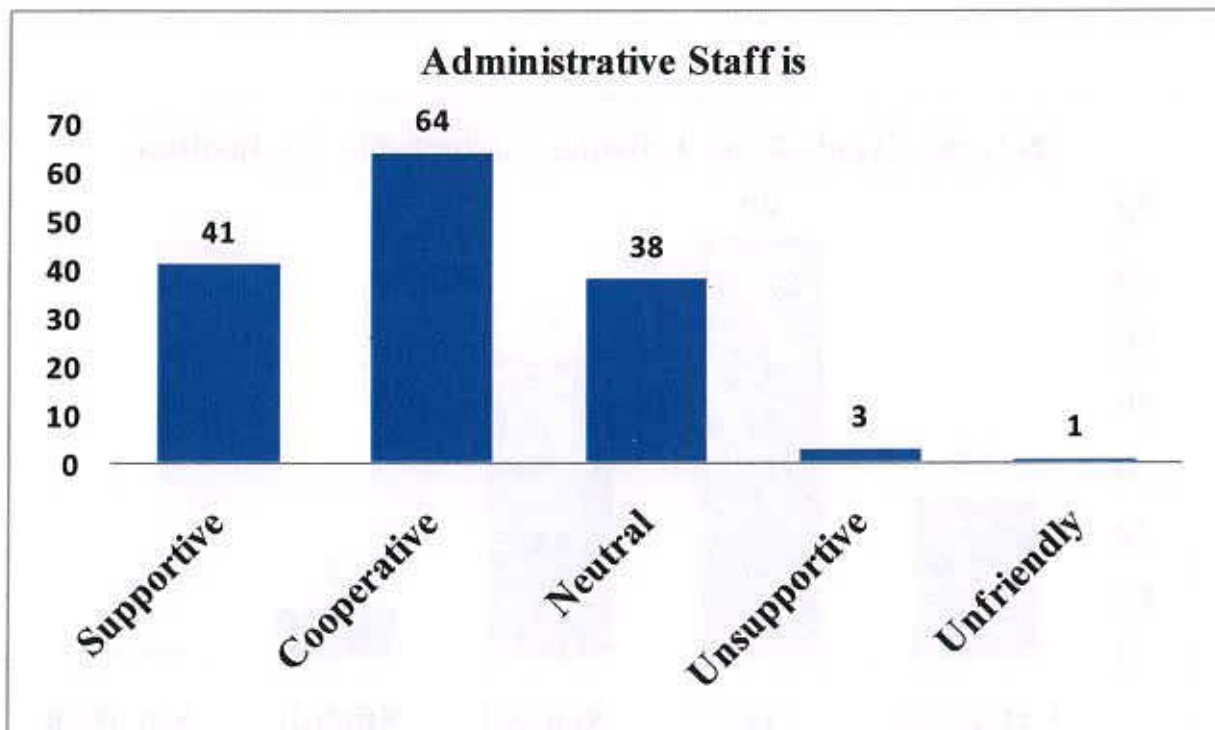
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the Events & /or Activities conducted by the Institute.	25	66	47	8	1





Administrative Staff is

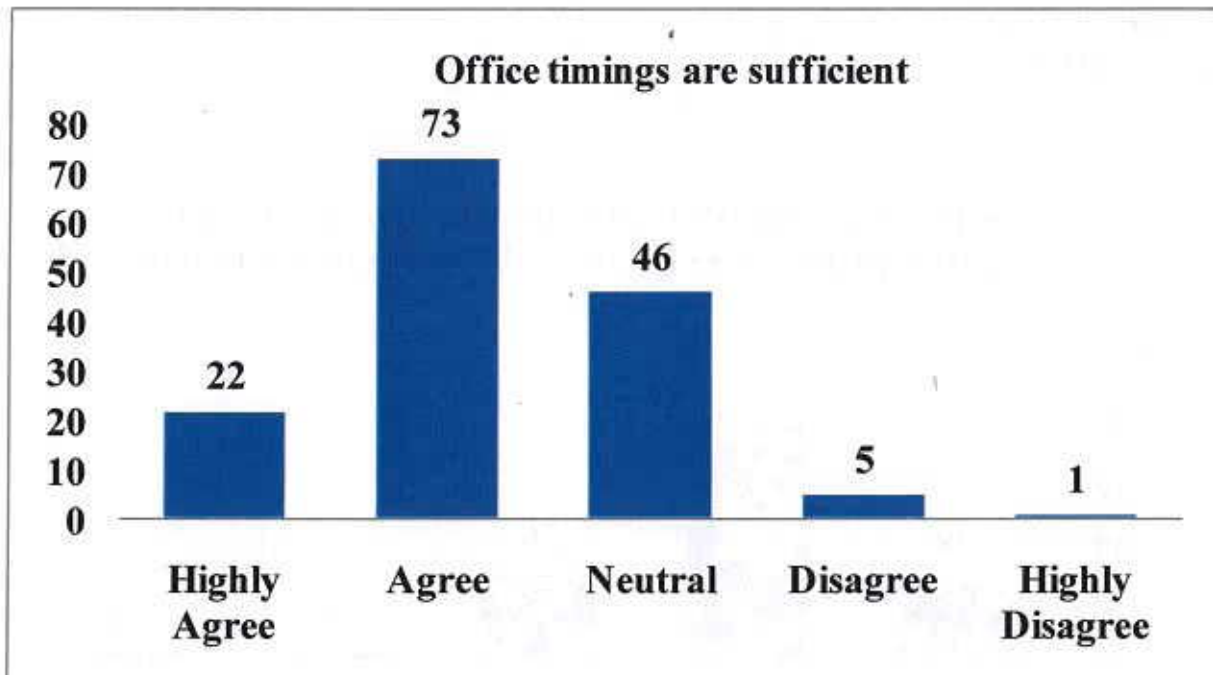
Question	Supportive	Cooperative	Neutral	Unsupportive	Unfriendly
Administrative Staff is	41	64	38	3	1





Office timings are sufficient

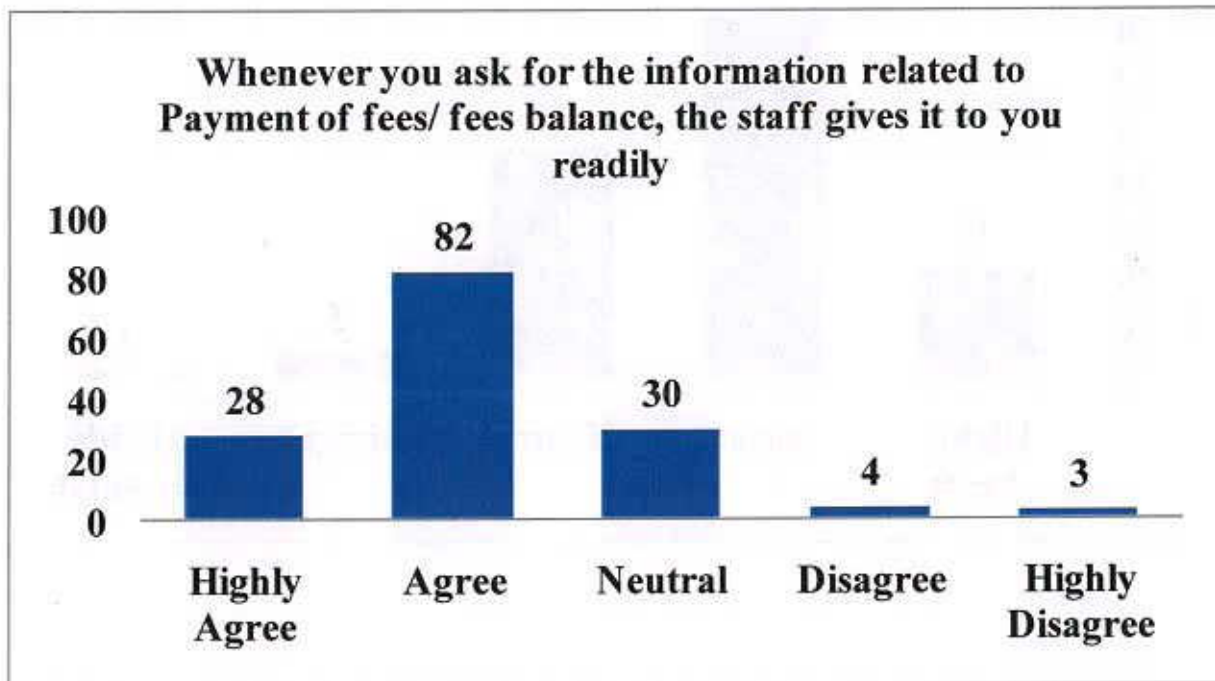
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Office timings are sufficient	13	35	13	0	1





Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily	28	82	30	4	3





The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information

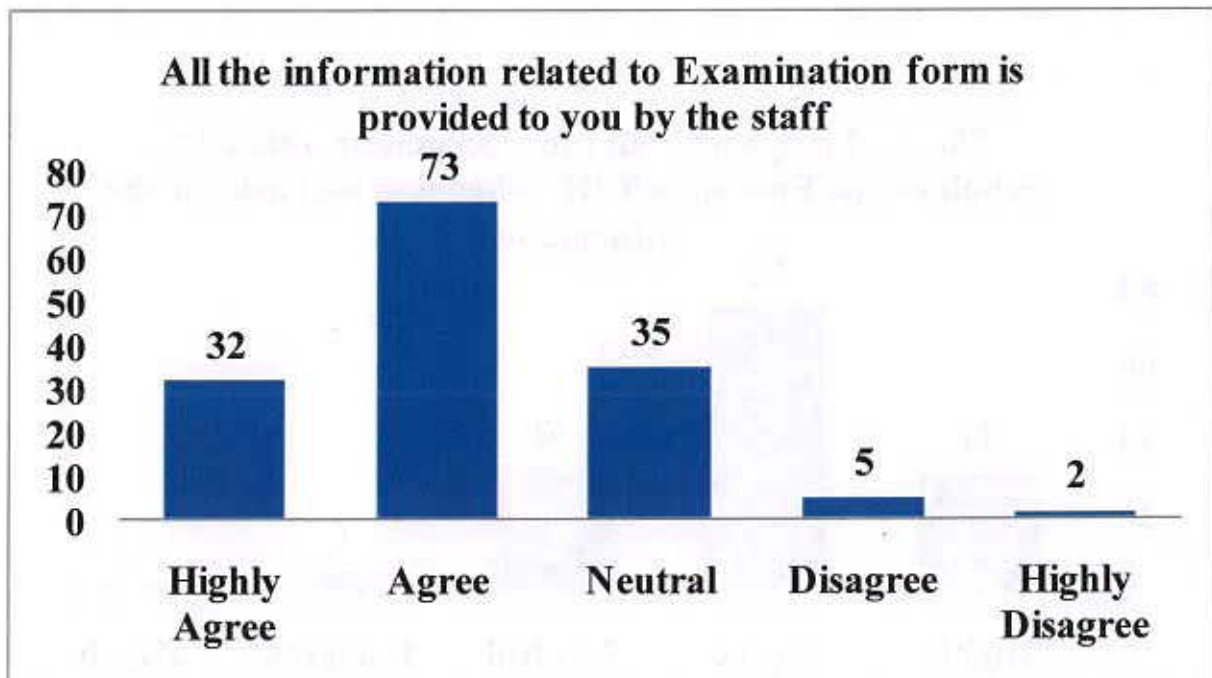
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information	31	75	33	6	2





All the information related to Examination form is provided to you by the staff

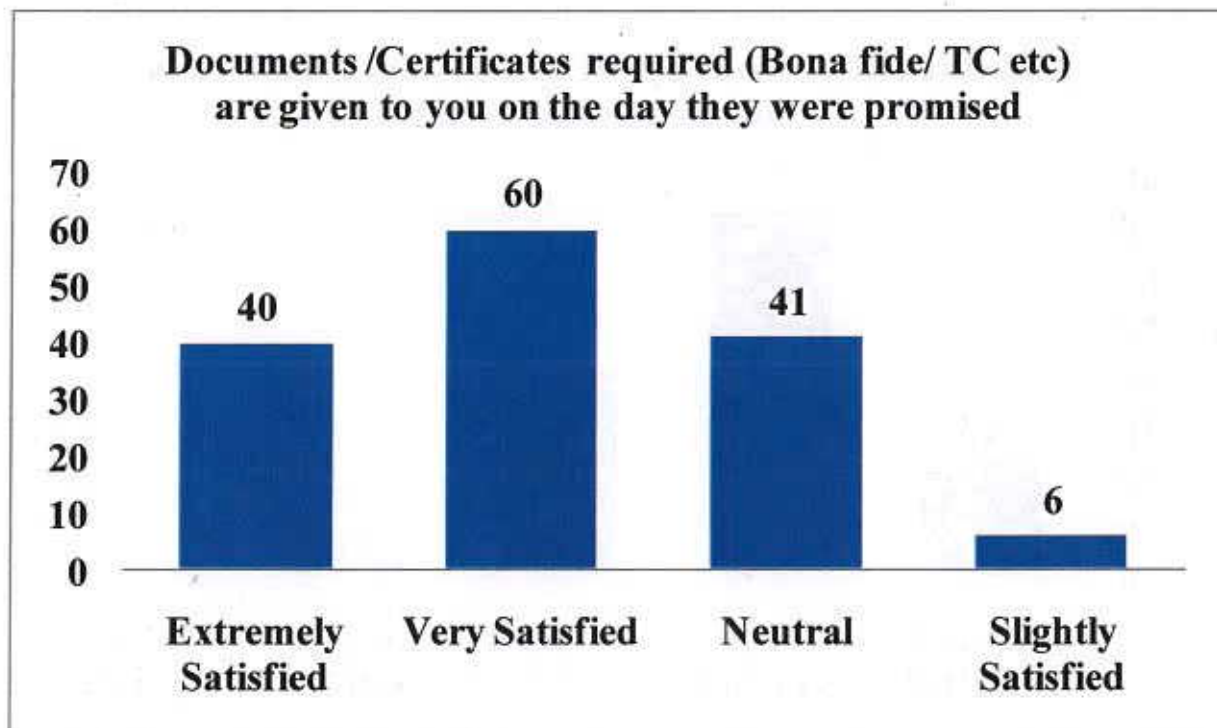
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the information related to Examination form is provided to you by the staff	32	73	35	5	2





Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied
Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised	40	60	41	6





Rate the efforts made by the Institute for transforming your dreams into realities

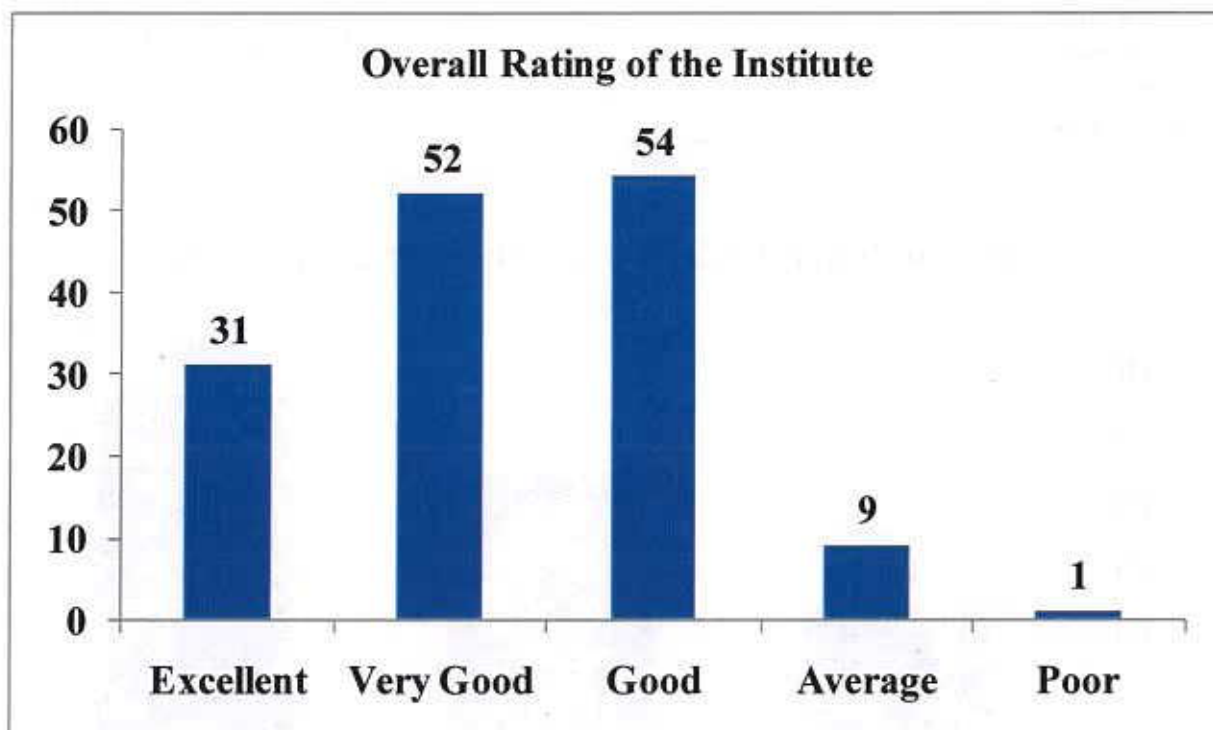
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not Satisfied
Rate the efforts made by the Institute for transforming your dreams into realities.	23	74	41	8	1





Overall Rating of the Institute

Question	Excellent	Very Good	Good	Average	Poor
Overall Rating of the Institute	31	52	54	9	1

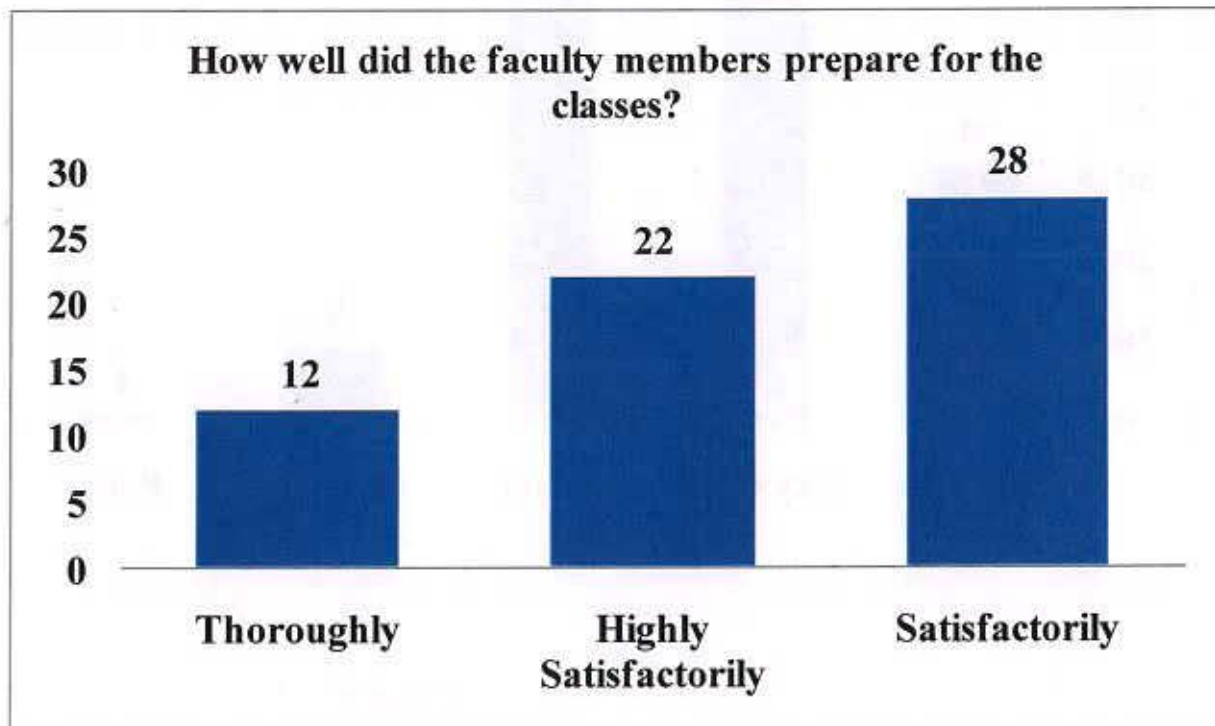




Student Satisfaction Survey-MCA Academic Year 2022-23

How well did the faculty members prepare for the classes?

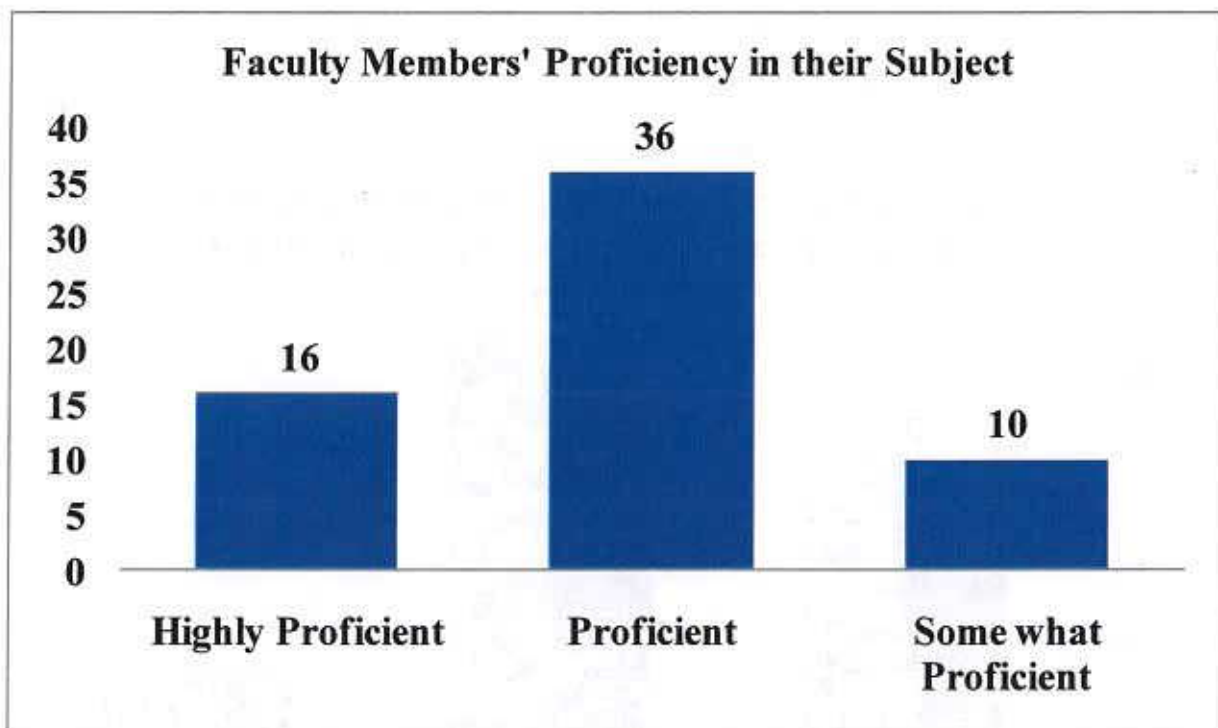
Question	Thoroughly	Highly Satisfactorily	Satisfactorily	Not prepared	Highly Unprepared
How well did the faculty members prepare for the classes?	12	22	28	0	0





Faculty Members' Proficiency in their Subject

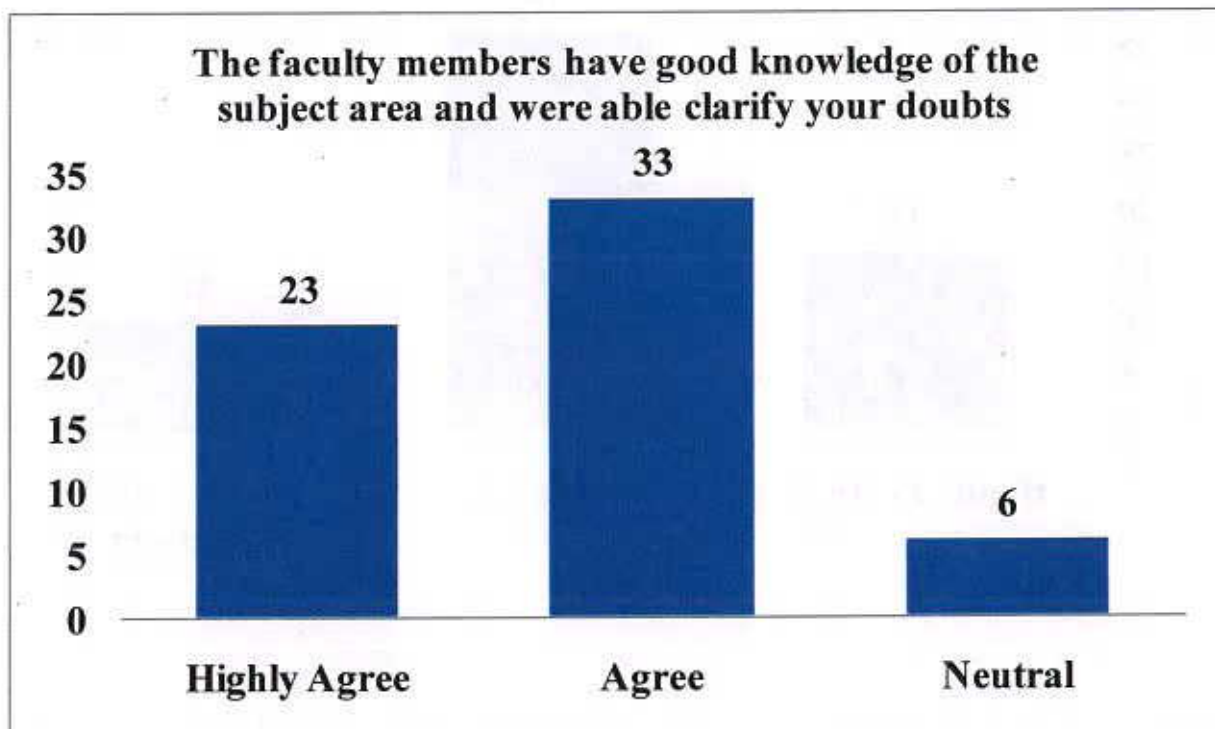
Question	Highly Proficient	Proficient	Somewhat Proficient	Not proficient	Highly Unproficient
Faculty Members' Proficiency in their Subject	16	36	10	0	0





The faculty members have good knowledge of the subject area and were able clarify your doubts

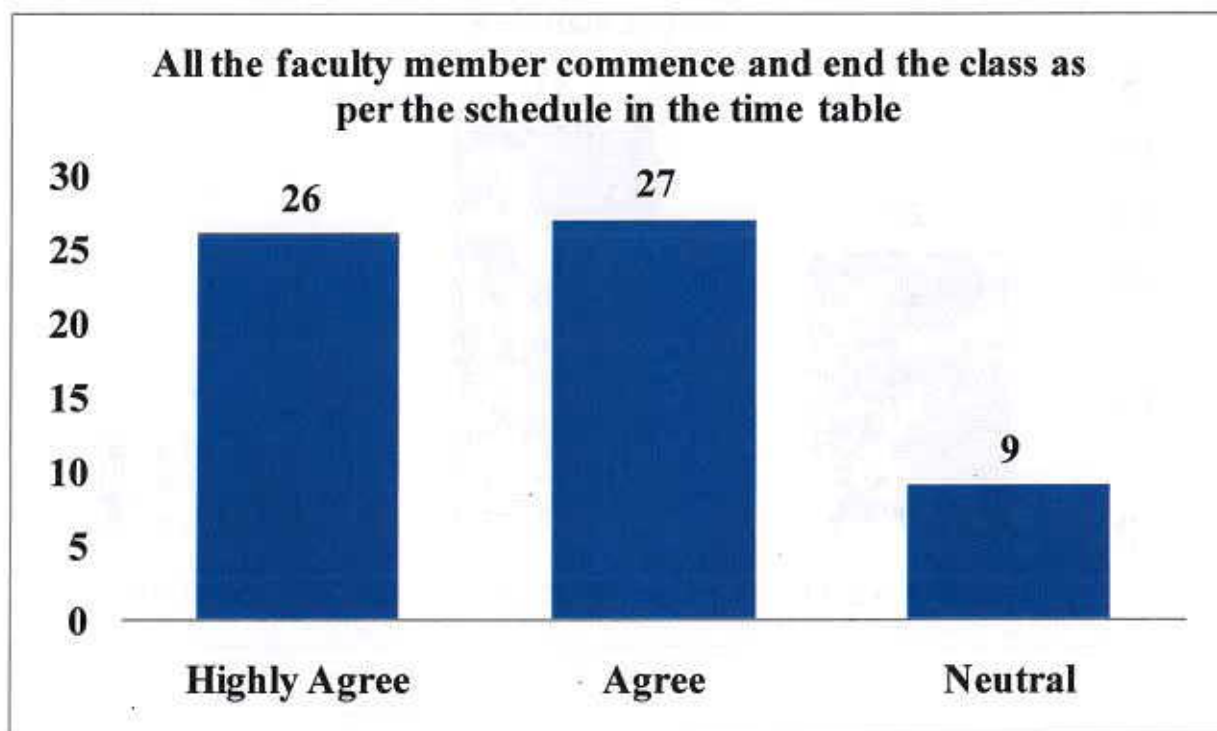
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members have good knowledge of the subject area and were able clarify your doubts	23	33	6	0	0





All the faculty member commence and end the class as per the schedule in the time table

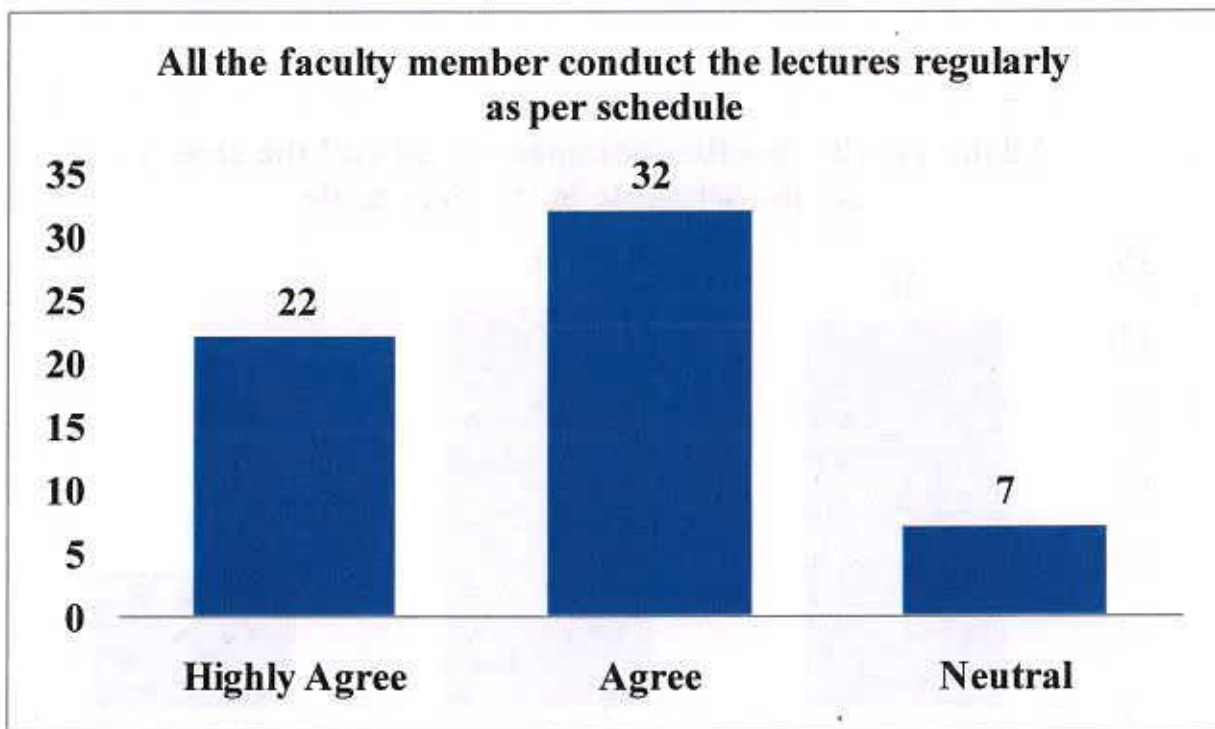
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member commence and end the class as per the schedule in the time table	26	27	9	0	0





All the faculty member conduct the lectures regularly as per schedule

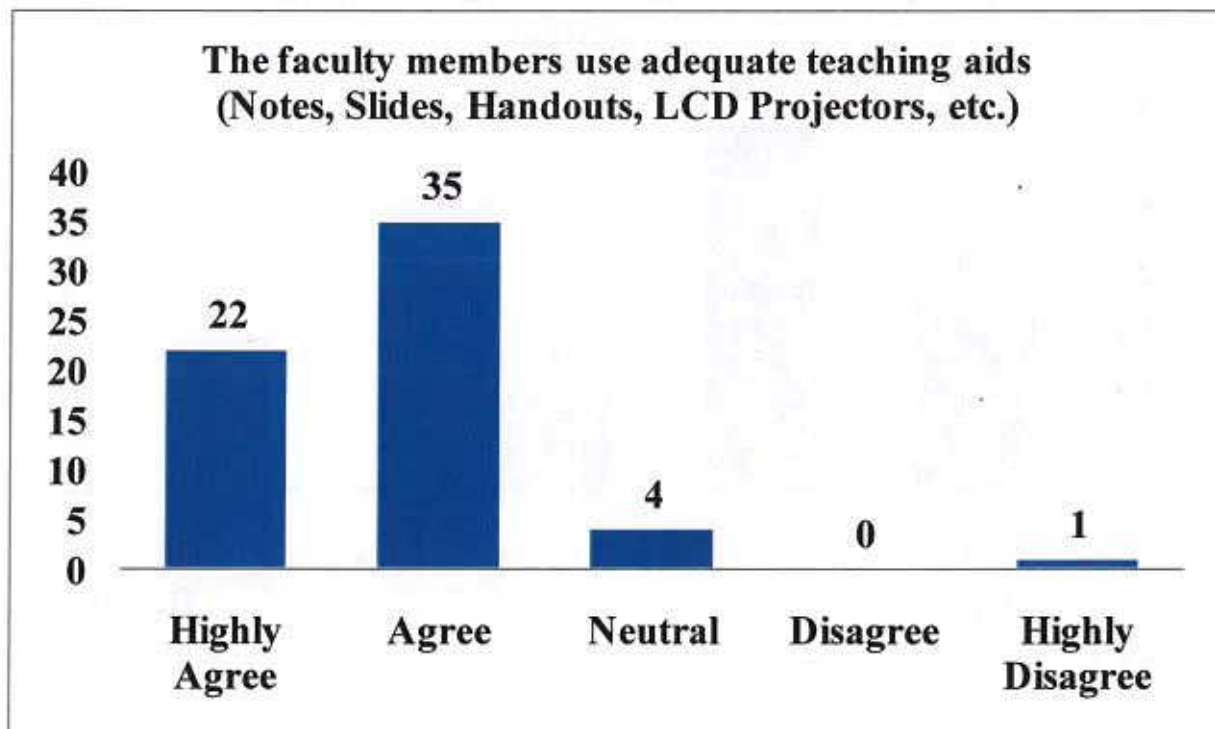
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member conduct the lectures regularly as per schedule	22	32	7	0	1





The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)

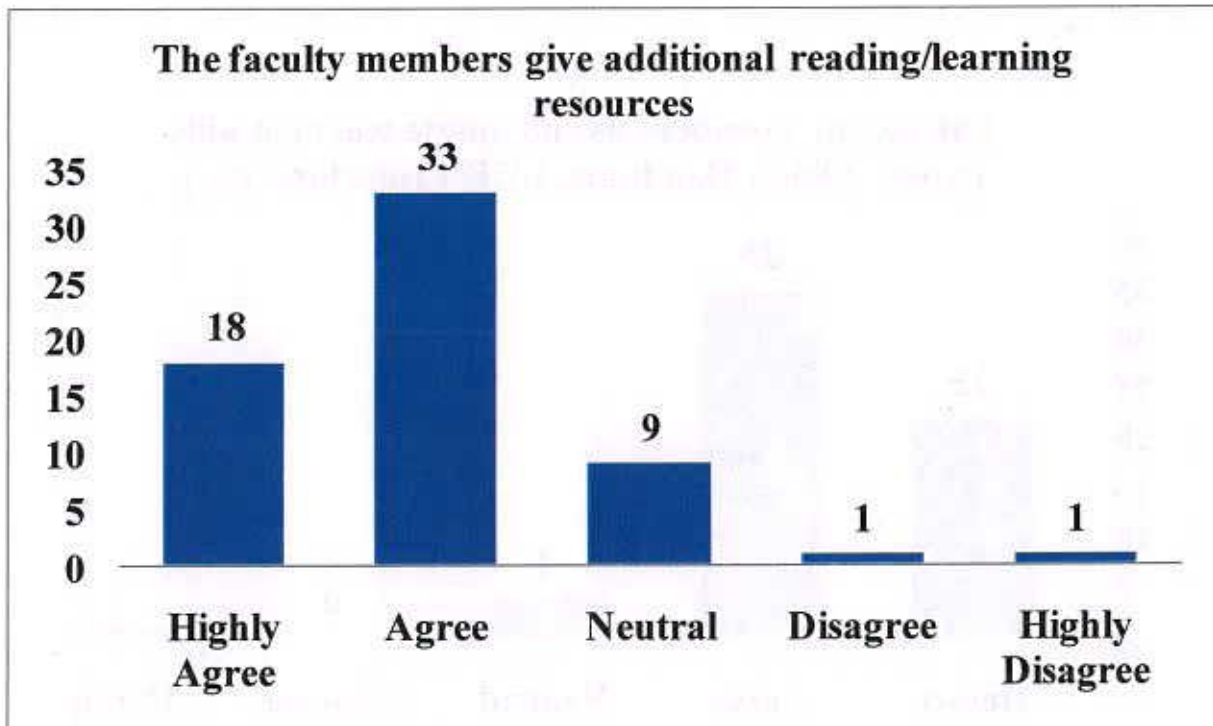
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)	22	35	4	0	1





The faculty members give additional reading/learning resources

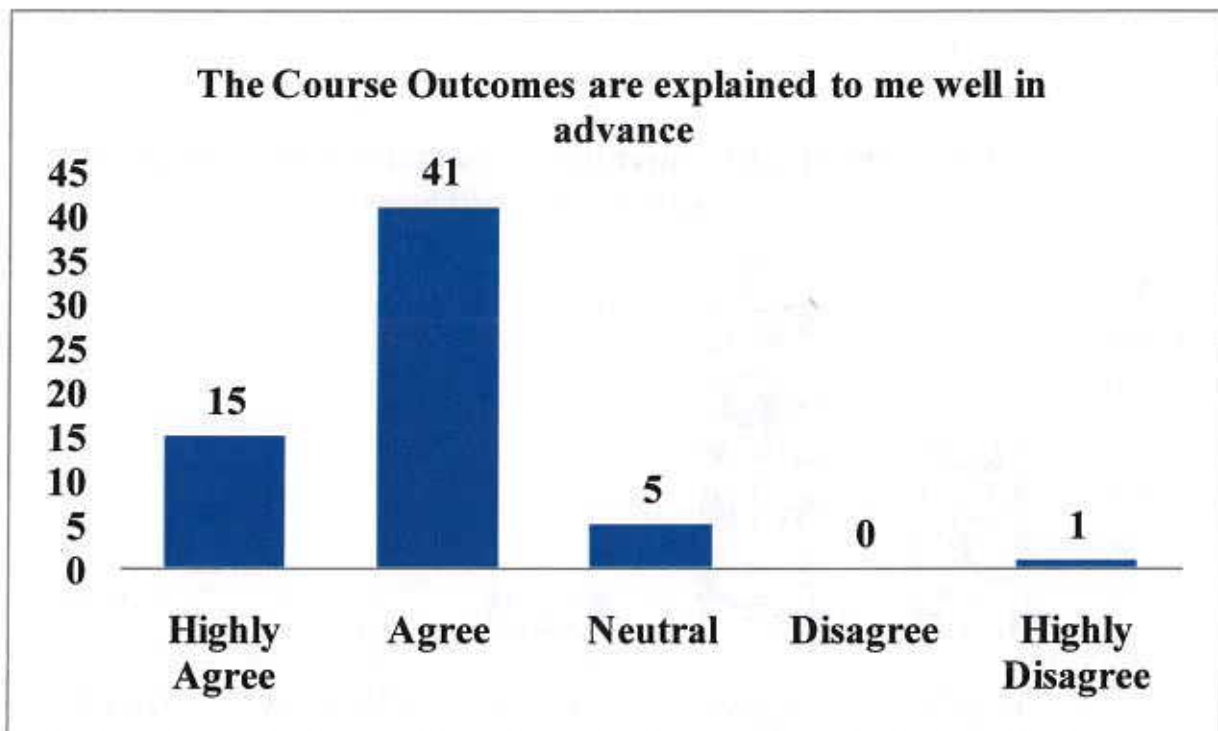
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members give additional reading/learning resources	18	33	9	1	1





The Course Outcomes are explained to me well in advance

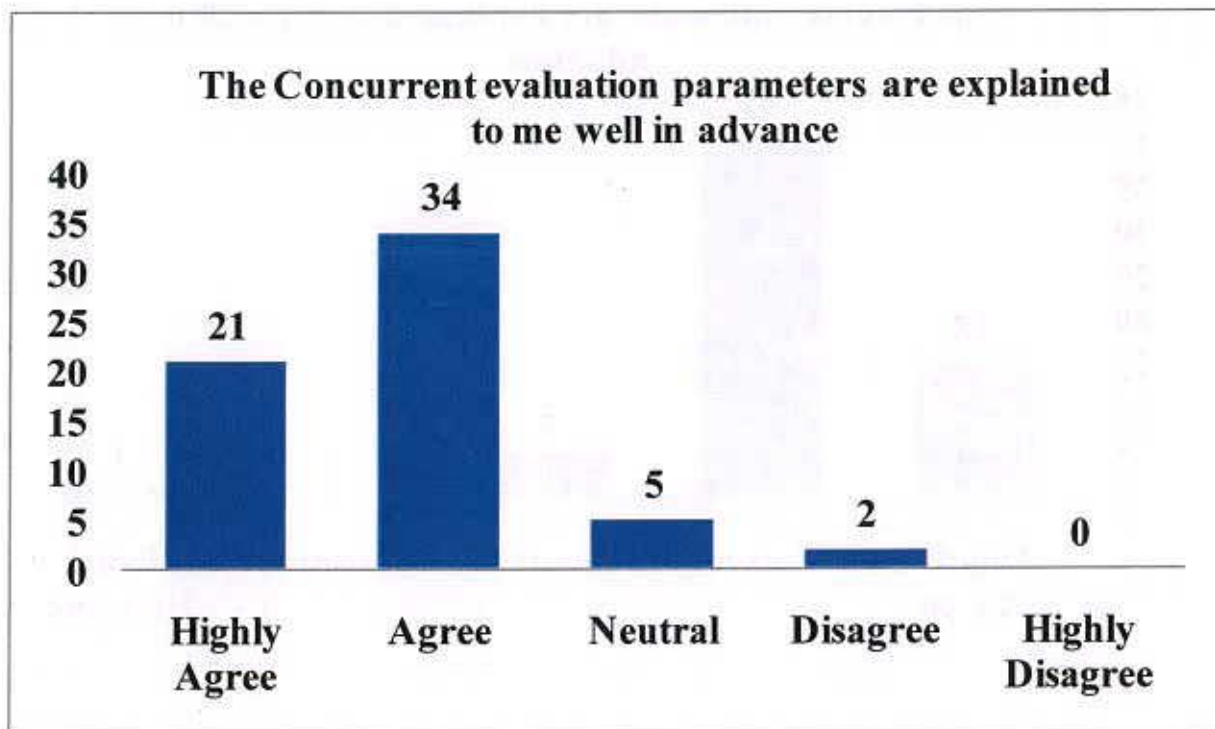
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Course Outcomes are explained to me well in advance	15	41	5	0	1





The Concurrent evaluation parameters are explained to me well in advance

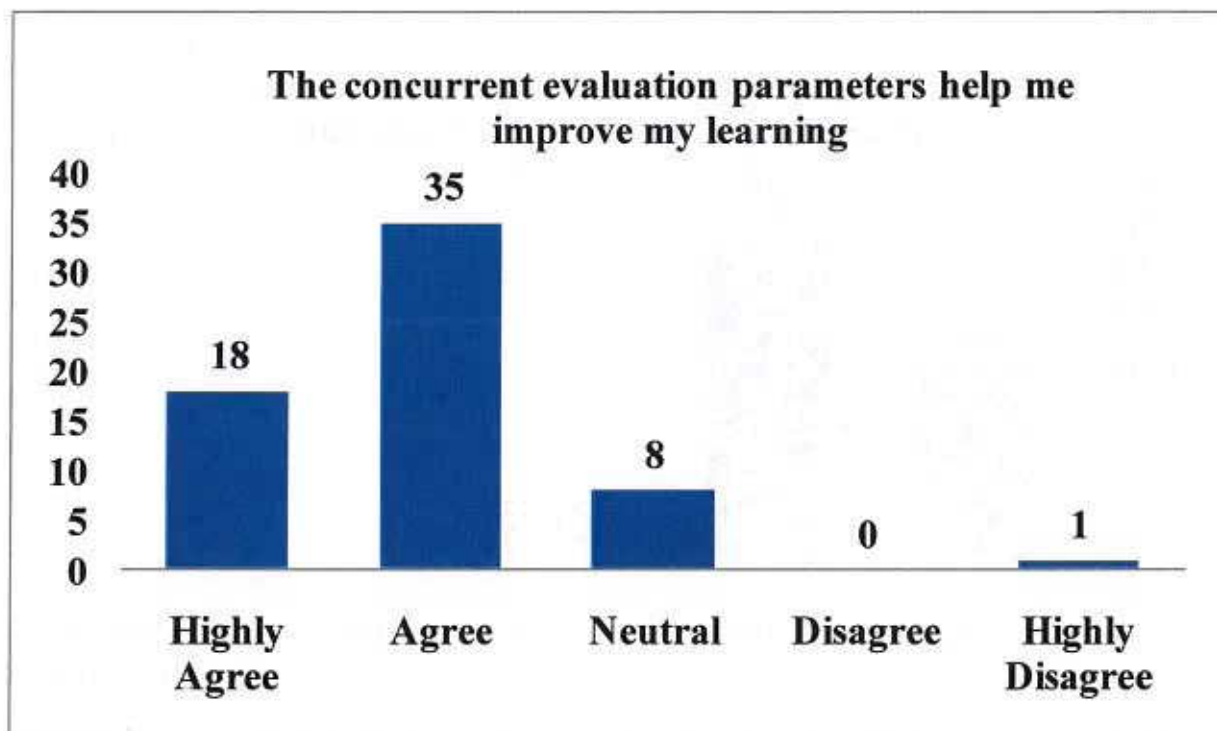
Question	Highly agree	Agree	Neutral	Disagree	Highly Disagree
The Concurrent evaluation parameters are explained to me well in advance	21	34	5	2	0





The concurrent evaluation parameters help me improve my learning

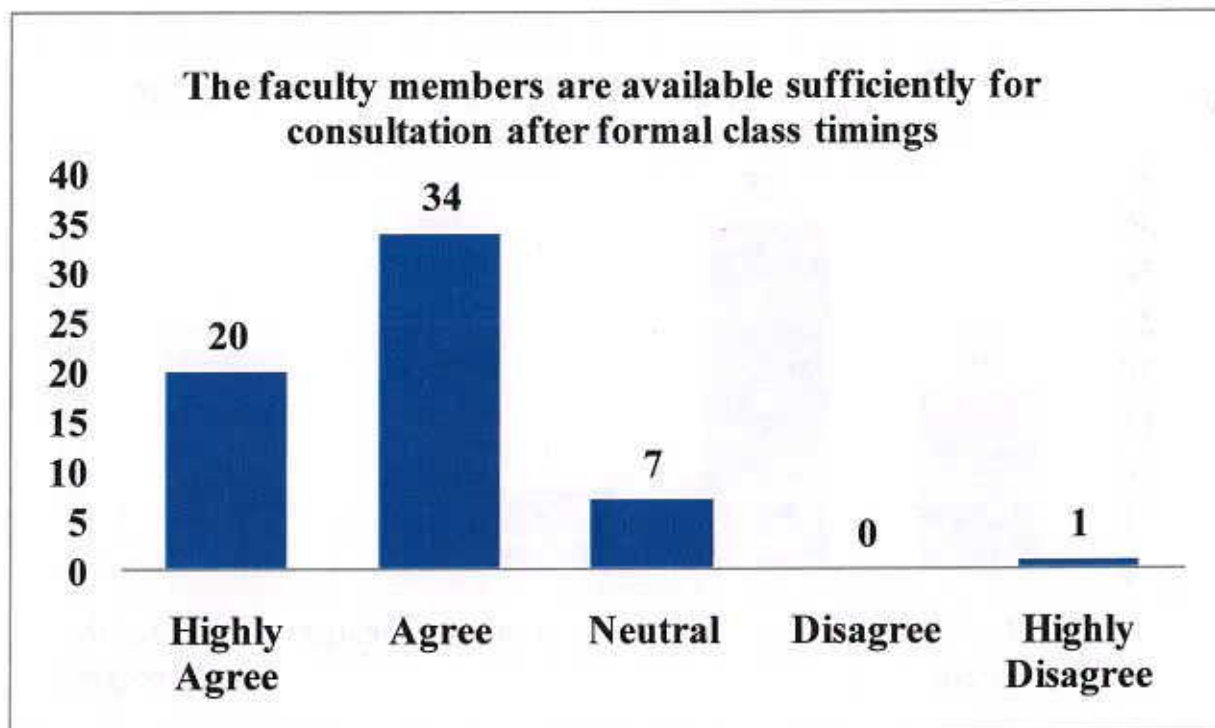
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The concurrent evaluation parameters help me improve my learning	18	35	8	0	1





The faculty members are available sufficiently for consultation after formal class timings

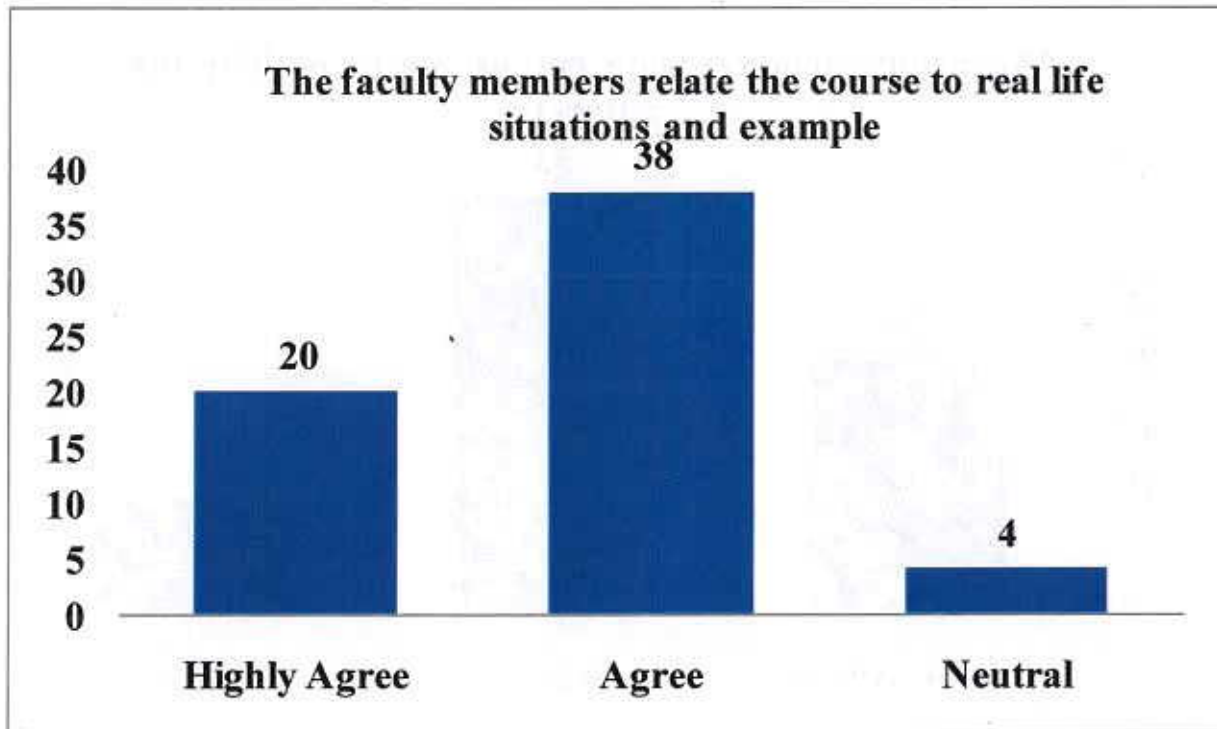
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are available sufficiently for consultation after formal class timings	20	34	7	0	1





The faculty members relate the course to real life situations and examples

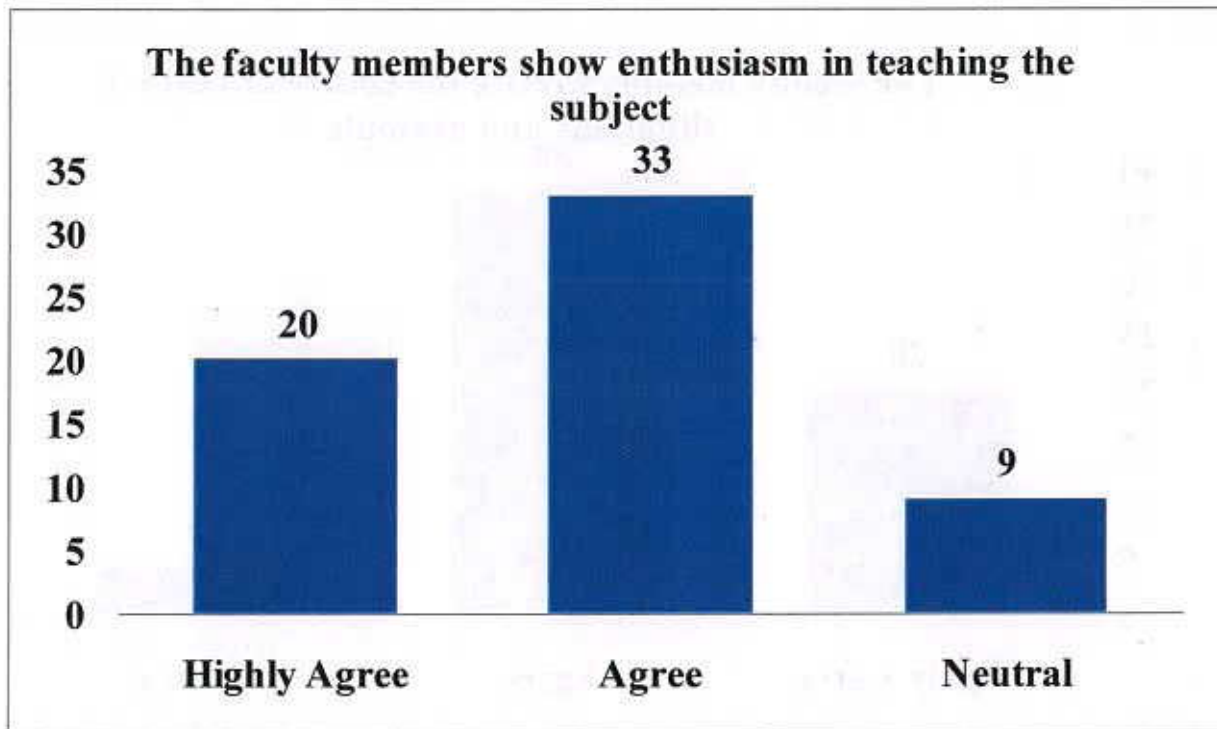
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members relate the course to real life situations and examples	20	38	4	0	0





The faculty members show enthusiasm in teaching the subject

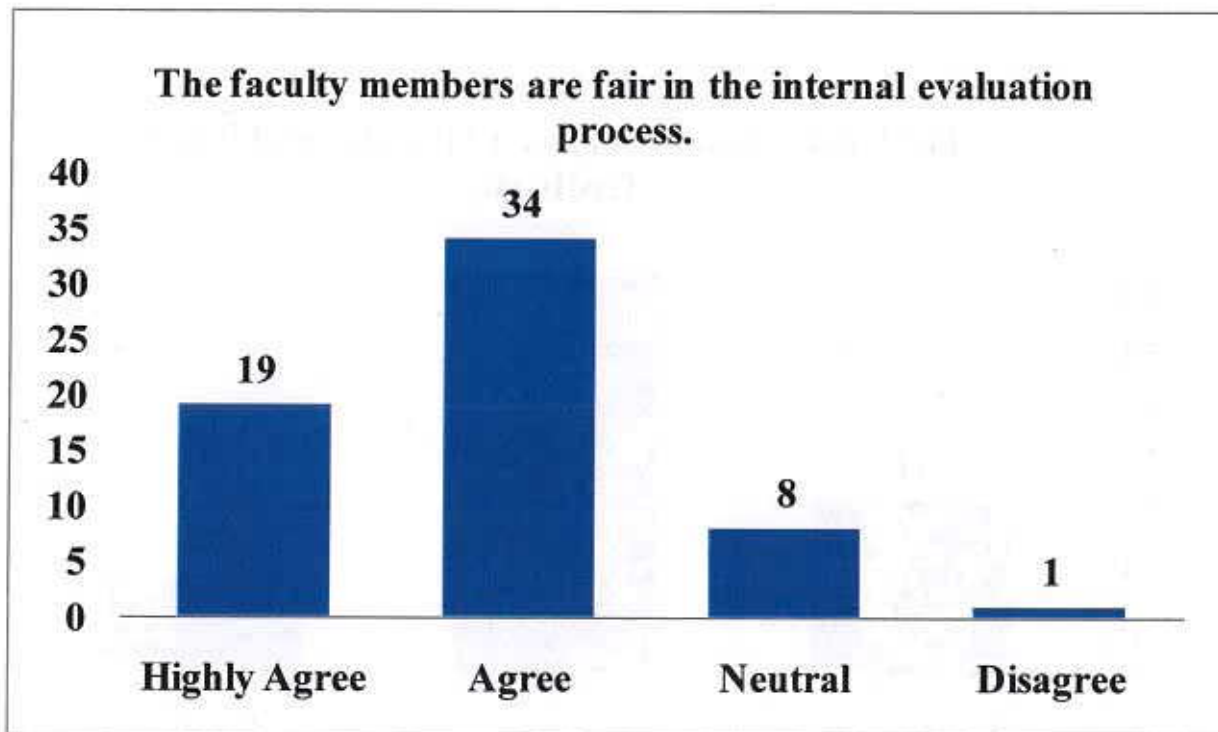
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members show enthusiasm in teaching the subject	20	33	9	0	0





The faculty members are fair in the internal evaluation process.

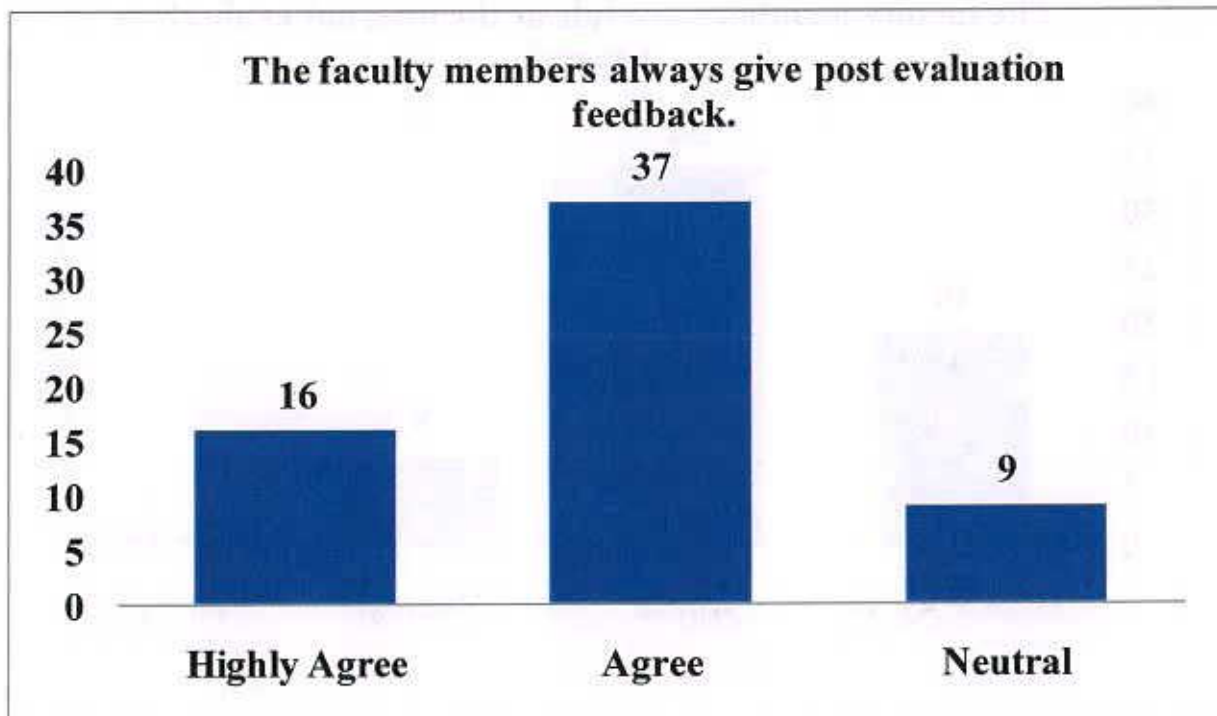
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are fair in the internal evaluation process.	19	34	8	1	0





The faculty members always give post evaluation feedback.

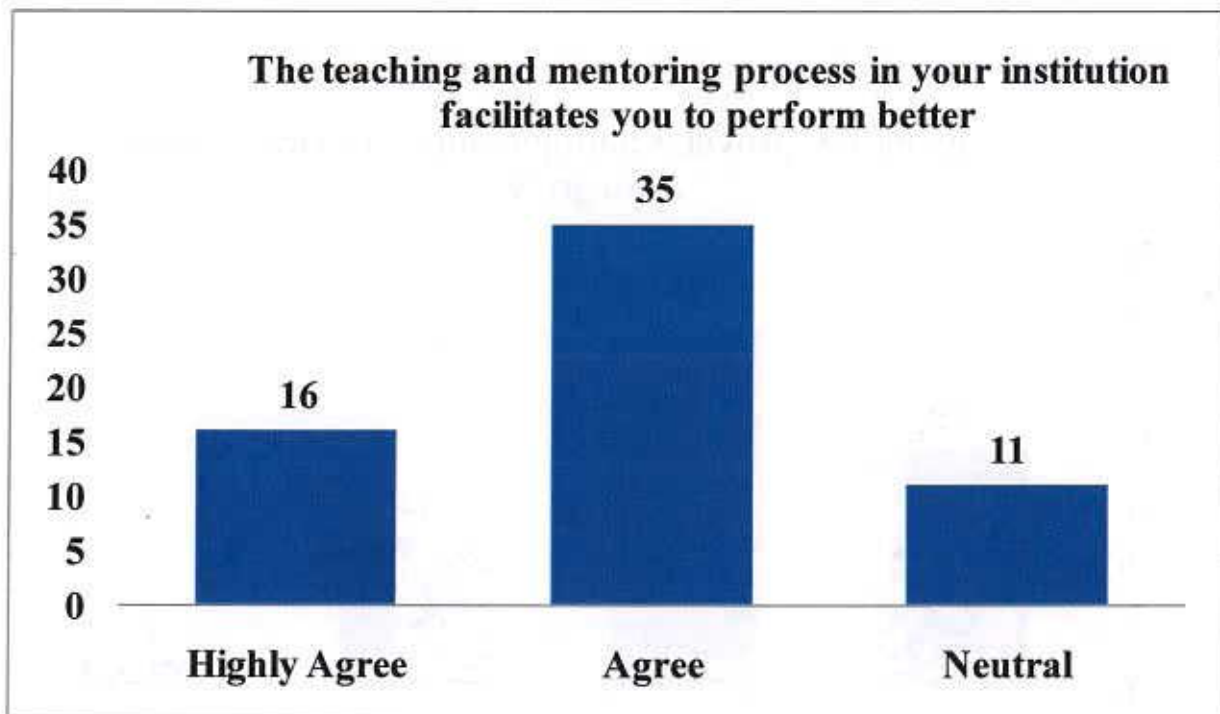
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagrec
The faculty members always give post evaluation feedback.	16	37	9	0	0





The teaching and mentoring process in your institution facilitates you to perform better.

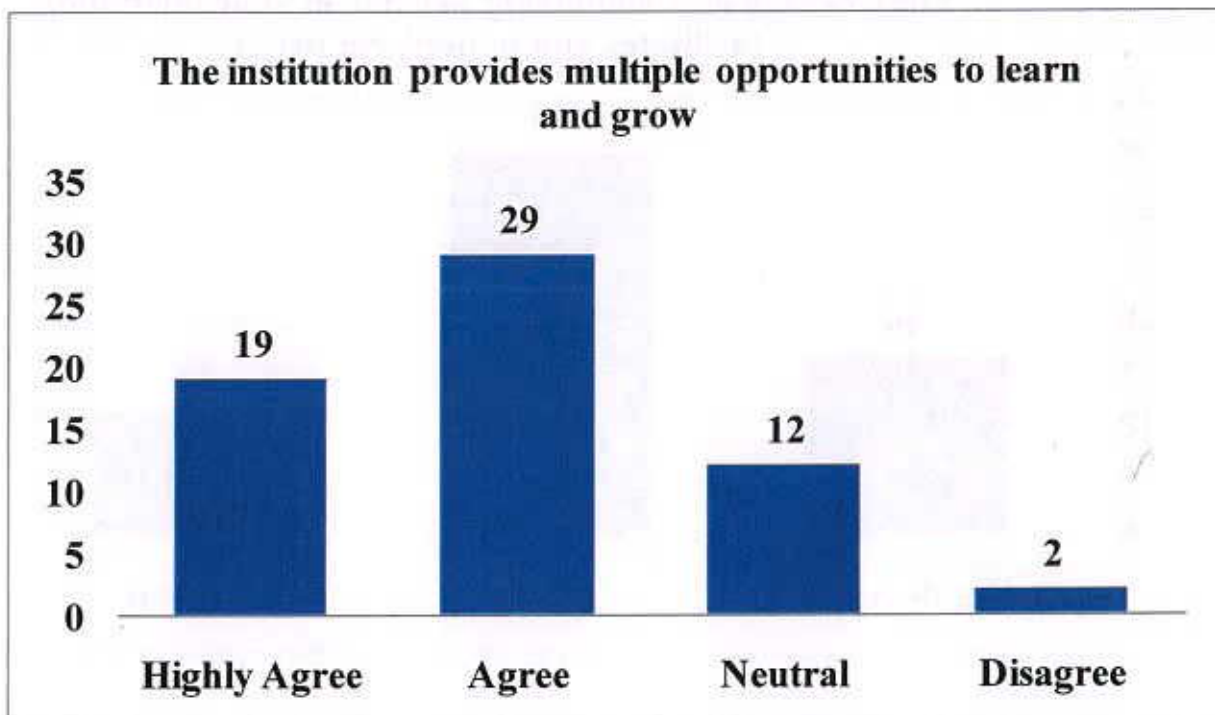
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The teaching and mentoring process in your institution facilitates you to perform better	16	35	11	0	0





The institution provides multiple opportunities to learn and grow

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The institution provides multiple opportunities to learn and grow	19	29	12	2	0





The faculty members motivates you to perform to the best of your abilities

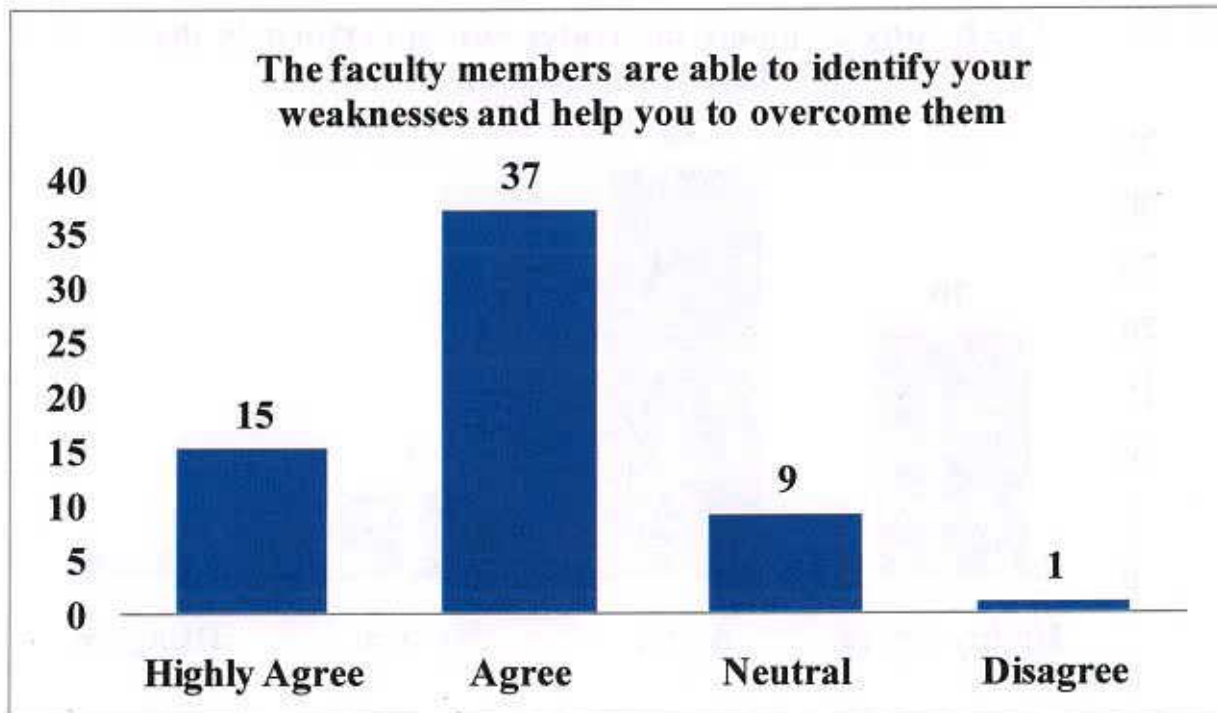
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members motivates you to perform to the best of your abilities	20	33	7	2	0





The faculty members are able to identify your weaknesses and help you to overcome them

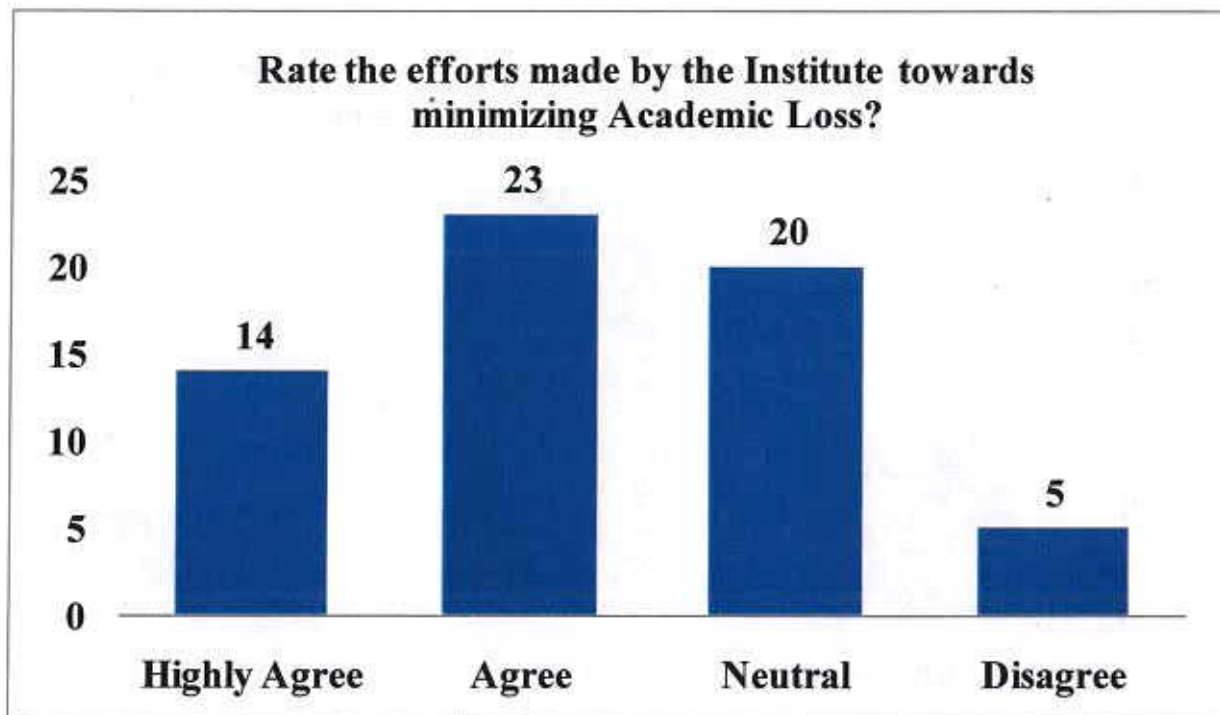
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are able to identify your weaknesses and help you to overcome them	15	37	9	1	0





Rate the efforts made by the Institute towards minimizing Academic Loss

Question	Excellent	Very Good	Good	Average	Needs Improvements
Rate the efforts made by the Institute towards minimizing Academic Loss?	14	23	20	5	0





The overall quality of teaching-learning process in your institute is very good

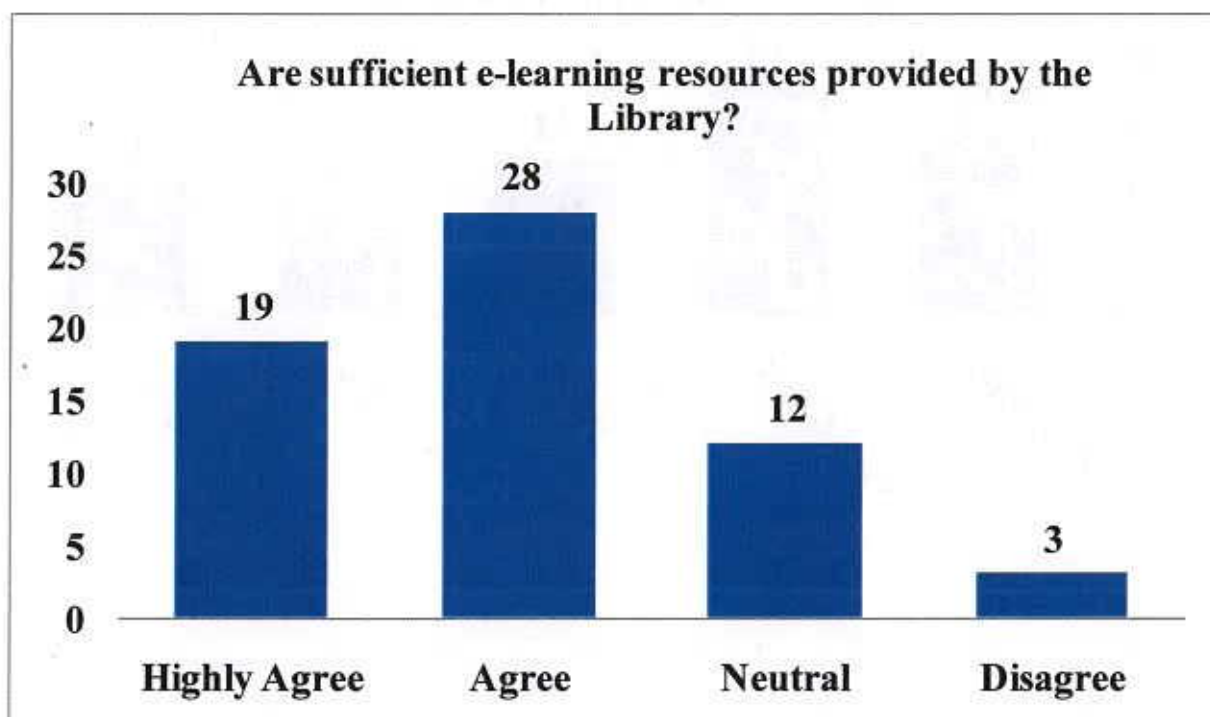
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The overall quality of teaching learning process in your institute is very good	17	35	10	0	0





Are sufficient e-learning resources provided by the Library?

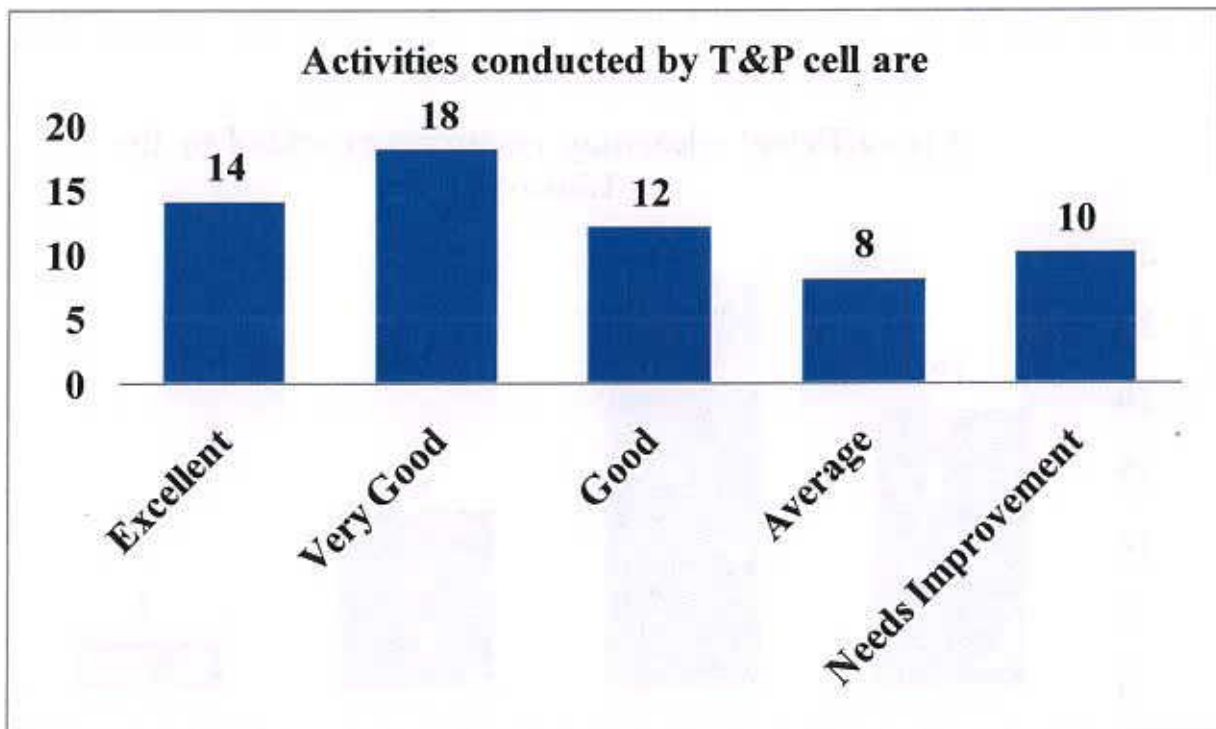
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Are sufficient e-learning resources provided by the Library?	19	28	12	3	0





Activities conducted by T&P cell are

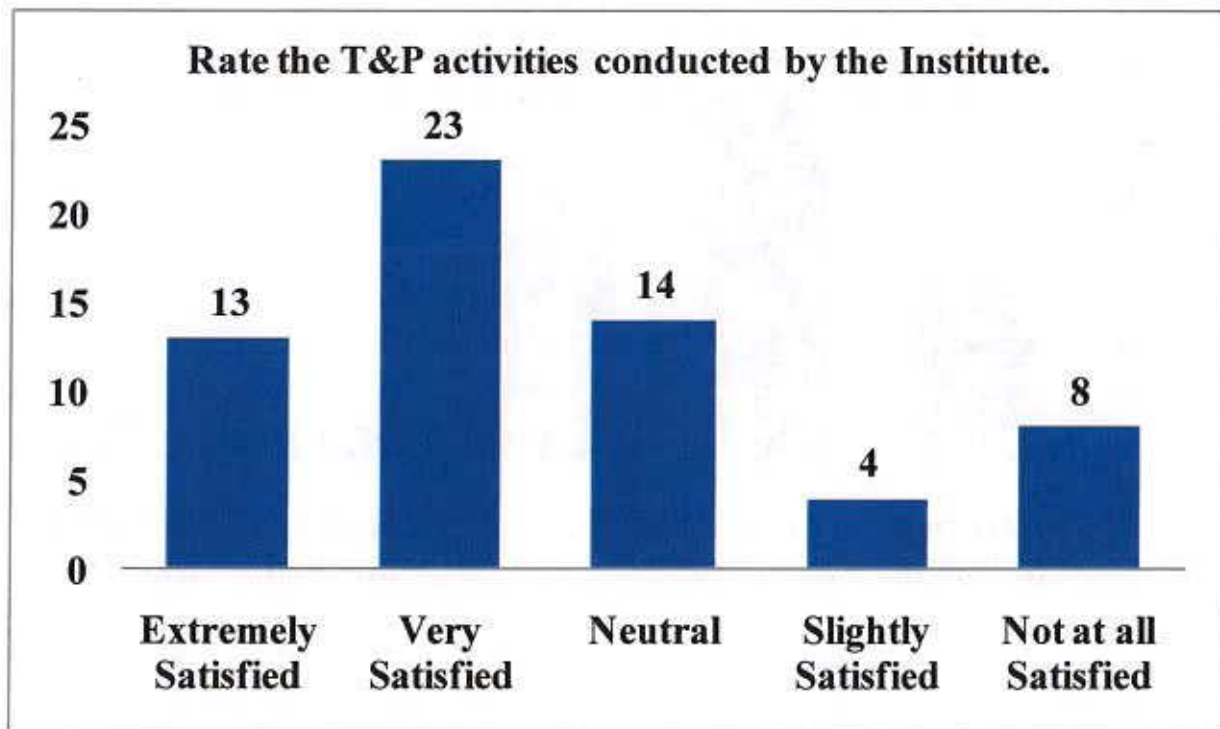
Question	Excellent	Very Good	Good	Average	Needs Improvement
Activities conducted by T&P cell are	14	18	12	8	10





Rate the T&P activities conducted by the Institute.

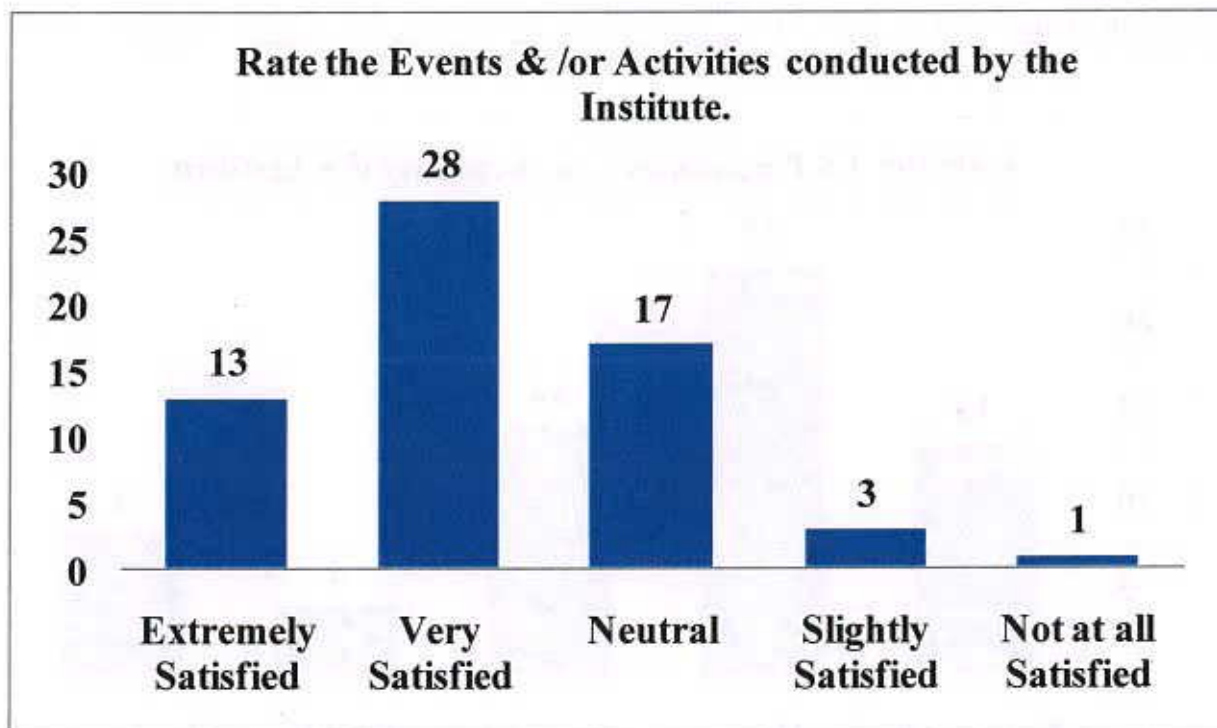
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the T&P activities conducted by the Institute.	13	23	14	4	8





Rate the Events & /or Activities conducted by the Institute.

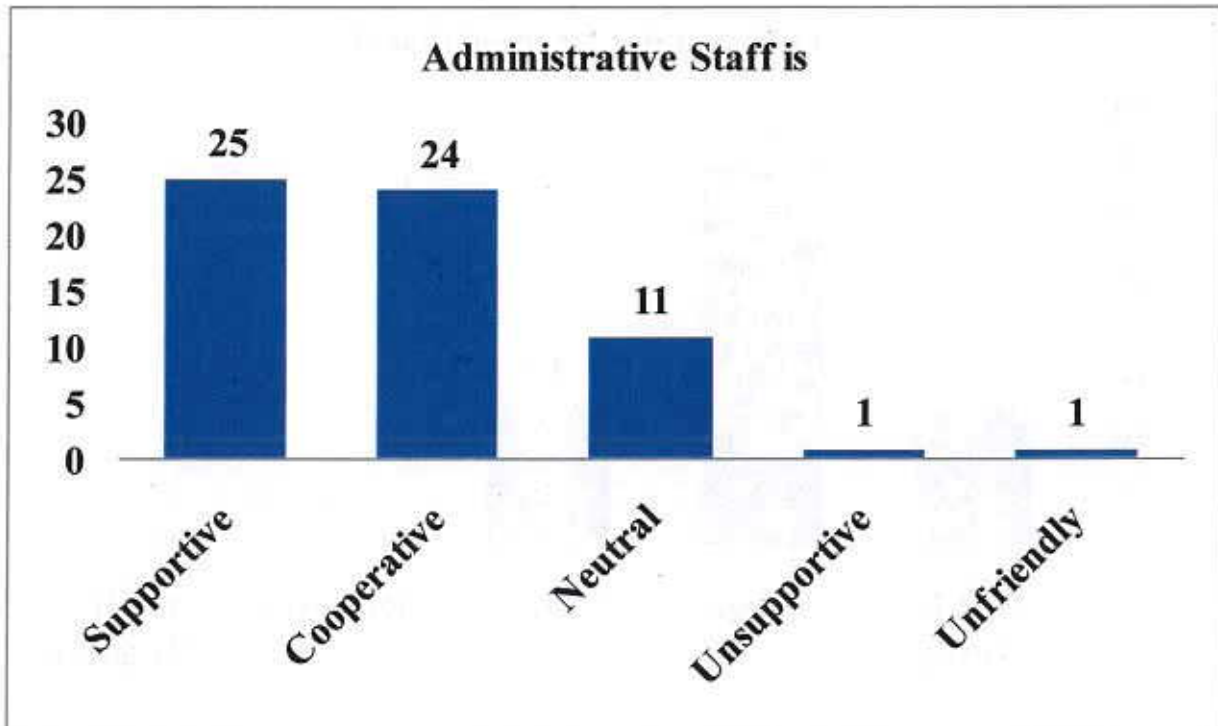
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the Events & /or Activities conducted by the Institute.	13	28	17	3	1





Administrative Staff is

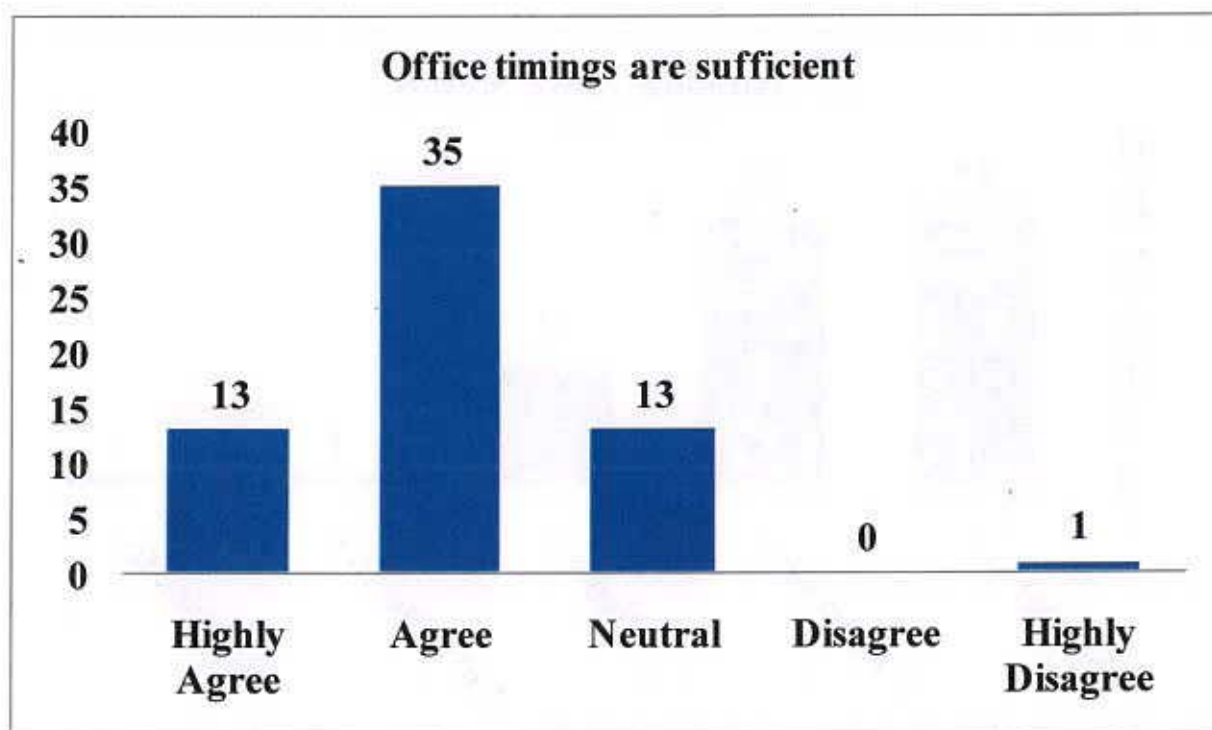
Question	Supportive	Cooperative	Neutral	Unsupportive	Unfriendly
Administrative Staff is	25	24	11	1	1





Office timings are sufficient

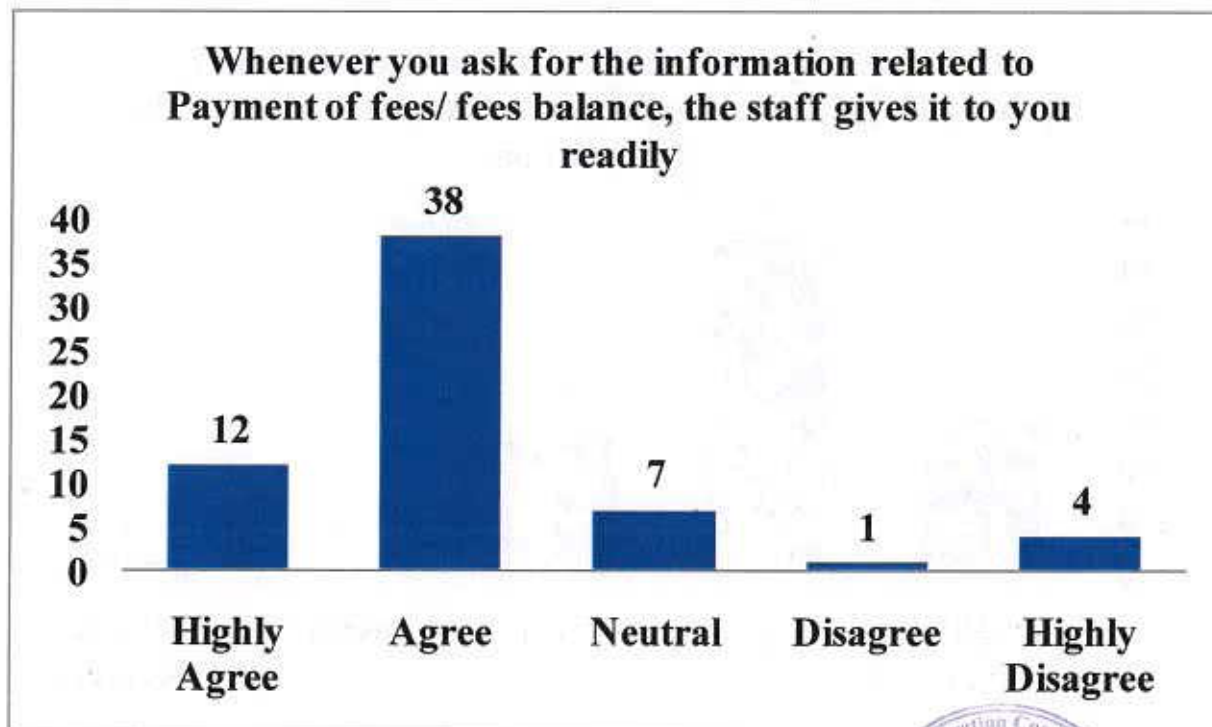
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Office timings are sufficient	13	35	13	0	1





Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily

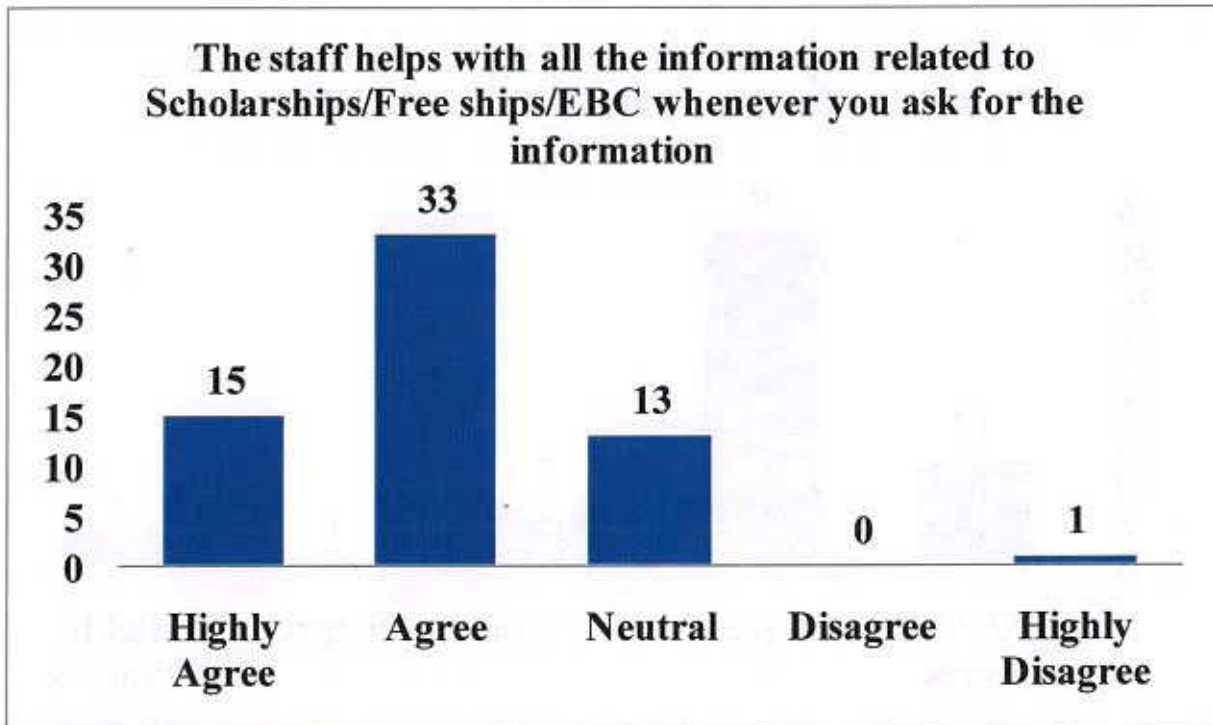
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily	12	38	7	1	4





The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information

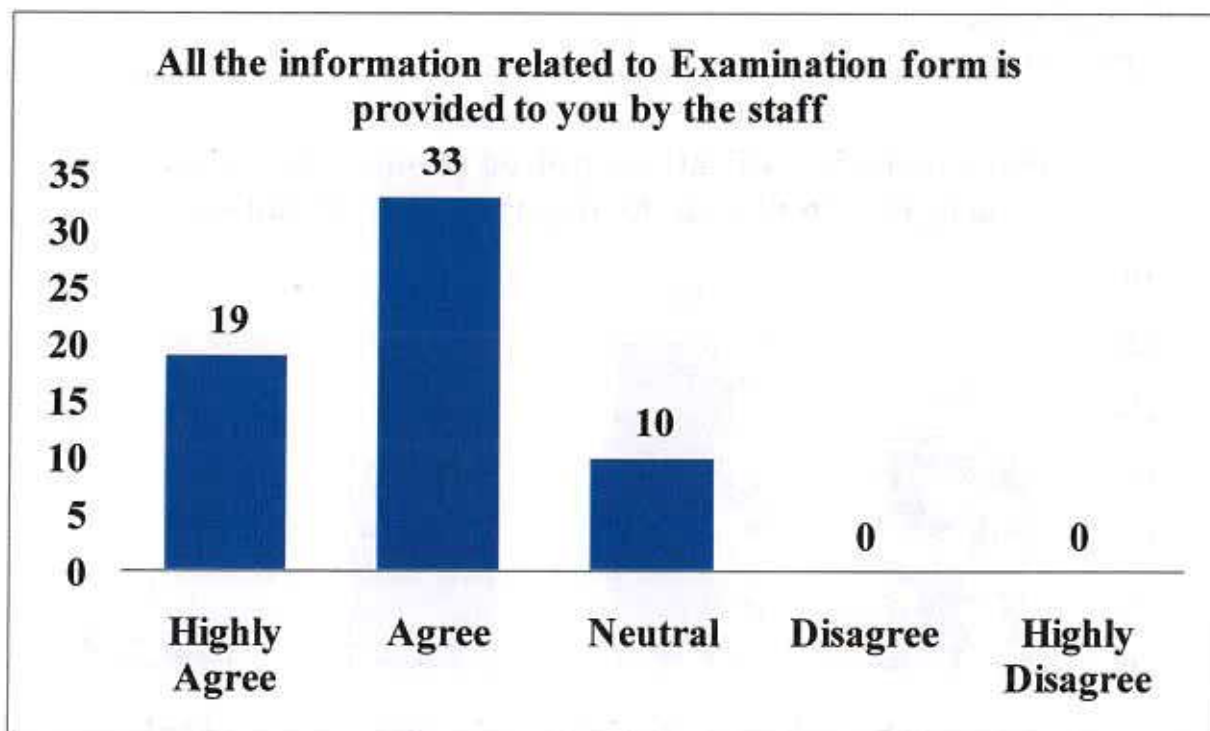
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information	15	33	13	0	1





All the information related to Examination form is provided to you by the staff

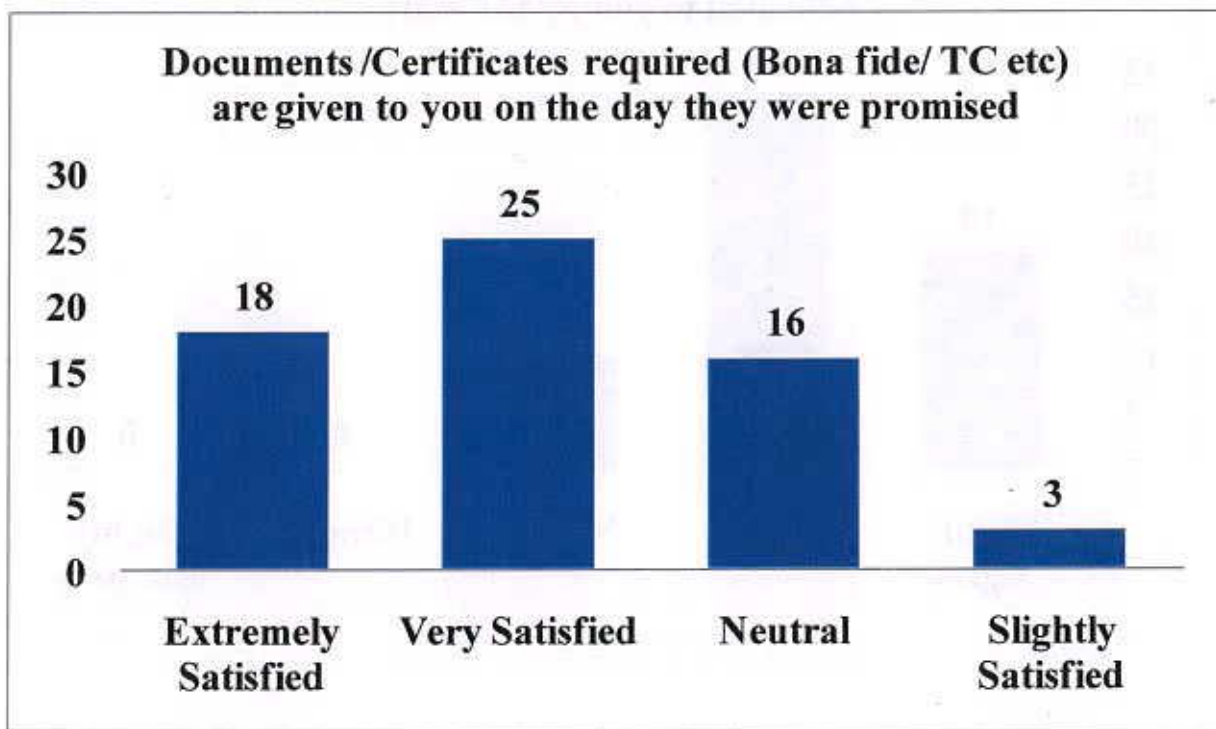
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the information related to Examination form is provided to you by the staff	19	33	10	0	0





Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised

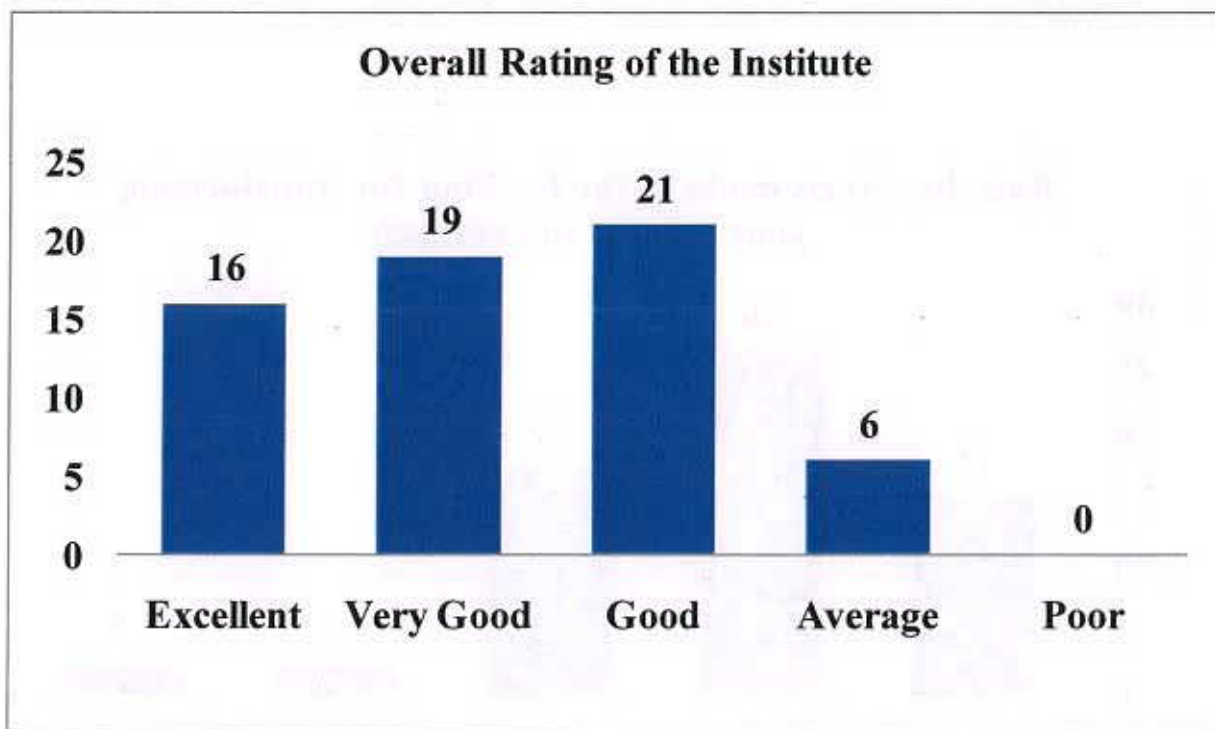
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied
Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised	18	25	16	3





Overall Rating of the Institute

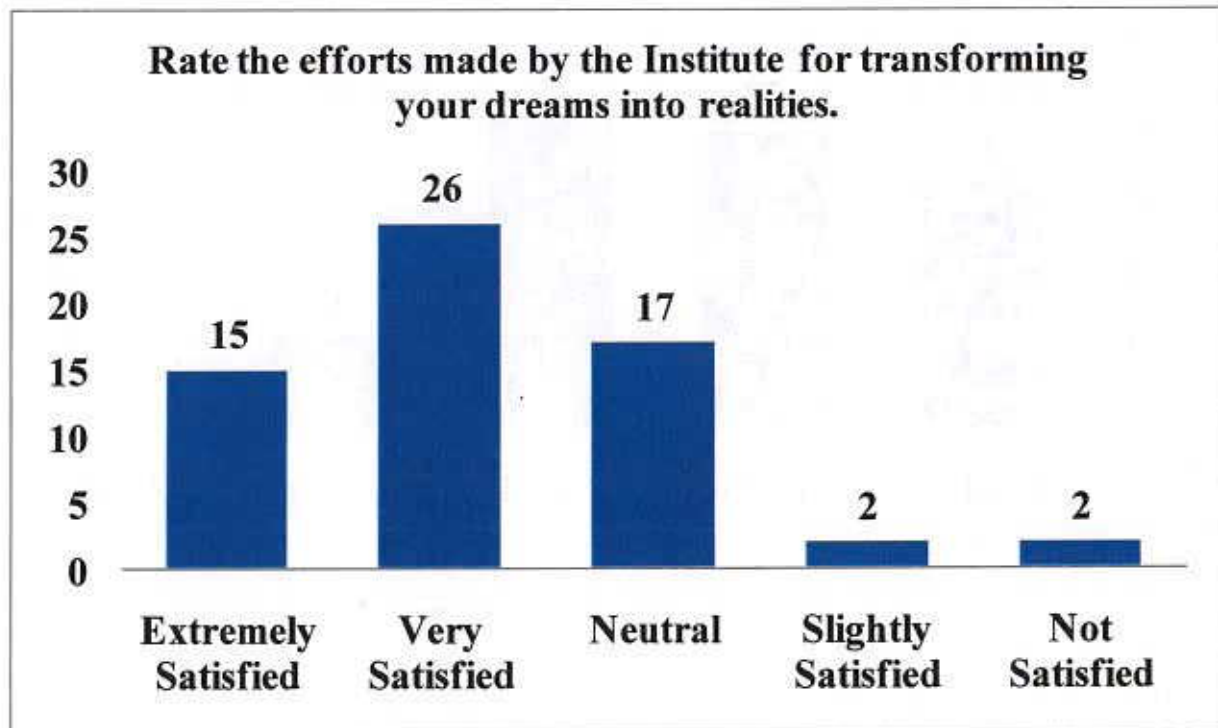
Question	Excellent	Very Good	Good	Average	Poor
Overall Rating of the Institute	16	19	21	6	0





Rate the efforts made by the Institute for transforming your dreams into realities

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not Satisfied
Rate the efforts made by the Institute for transforming your dreams into realities.	15	26	17	2	2



Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The concurrent evaluation parameters help me improve my learning	34	86	22	4	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are available sufficiently for consultation after formal class timings	26	81	38	1	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members relate the course to real life situations and examples	30	80	30	5	2
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members show enthusiasm in teaching the subject challenges.	24	89	30	2	2
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are fair in the internal evaluation process.	27	80	35	3	2
Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
The faculty members always give post evaluation feedback.	28	78	34	6	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The teaching and mentoring process in your institution facilitates you to perform better.	31	81	31	3	1
Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
The institution provides multiple opportunities to learn and grow.	31	82	31	2	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members motivates you to perform to the best of your abilities	37	69	38	2	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are able to identify your weaknesses and help you to overcome them	26	69	45	6	1



[STUDENT SATISFACTION SURVEY] - Total Student Count : 147

Question	Thoroughly	Highly Satisfactorily	Satisfactorily	Not prepared	Highly Unprepared
How well did the faculty members prepare for the classes?	14	46	83	3	1

Question	Highly Proficient	Proficient	Some what Proficient	Not proficient	Highly Unproficient
Faculty Members' Proficiency in their Subject	35	78	29	4	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members have good knowledge of the subject area and were able clarify your doubts	30	88	25	3	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member commence and end the class as per the schedule in the time table	42	71	30	3	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member conduct the lectures regularly as per schedule	42	74	26	4	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)	37	77	29	3	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members give additional reading/learning resources	34	67	39	6	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Course Outcomes are explained to me well in advance	27	80	35	2	3

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Concurrent evaluation parameters are explained to me well in advance	27	84	31	4	1



Question	Excellent	Very Good	Good	Average	Needs Improvements
Rate the efforts made by the Institute towards minimizing Academic Loss?	23	59	47	15	3

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The overall quality of teaching-learning process in your institute is very good	27	77	40	2	1

Question

Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Are sufficient e-learning resources provided by the Library?	32	77	33	4	1

Question	Excellent	Very Good	Good	Average	Needs Improvement
Activities conducted by T&P cell are	17	67	47	14	2

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the T&P activities conducted by the Institute.	19	68	52	7	1

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the Events & /or Activities conducted by the Institute.	25	66	47	8	1

Question	Supportive	Cooperative	Neutral	Unsupportive	Unfriendly
Administrative Staff is	41	64	38	3	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
Office timings are sufficient	22	73	46	5	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily	28	82	30	4	3



Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information	31	75	33	6	2

Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
All the information related to Examination form is provided to you by the staff	32	73	35	5	2

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied
Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised	40	60	41	6

Question	Extremely Satisfied	Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the efforts made by the Institute for transforming your dreams into realities.	23	74	41	8	1

Question	Excellent	Very Good	Good	Average	Poor
Overall Rating of the Institute	31	52	54	9	1



[NAAC – STUDENT SATISFACTION SURVEY] – Total Student Count : 62

Question	Thoroughly	Highly Satisfactorily	Satisfactorily	Not prepared	Highly Unprepared
How well did the faculty members prepare for the classes?	12	22	28	0	0
Question	Highly Proficient	Proficient	Some what Proficient	Not proficient	Highly Unproficient
Faculty Members' Proficiency in their Subject	16	36	10	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members have good knowledge of the subject area and were able clarify your doubts	23	33	6	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member commence and end the class as per the schedule in the time table.	26	27	9	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
All the faculty member conduct the lectures regularly as per schedule	22	32	7	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members use adequate teaching aids (Notes, Slides, Handouts, LCD Projectors, etc.)	22	35	4	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members give additional reading/learning resources	18	33	9	1	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Course Outcomes are explained to me well in advance	15	41	5	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The Concurrent evaluation parameters are explained to me well in advance	21	34	5	2	0



Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The concurrent evaluation parameters help me improve my learning	18	35	8	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are available sufficiently for consultation after formal class timings	20	34	7	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members relate the course to real life situations and examples	20	38	4	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members show enthusiasm in teaching the subject challenges.	20	33	9	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are fair in the internal evaluation process.	19	34	8	1	0
Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
The faculty members always give post evaluation feedback.	16	37	9	0	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The teaching and mentoring process in your institution facilitates you to perform better.	16	35	11	0	0
Question	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
The institution provides multiple opportunities to learn and grow.	19	29	12	2	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members motivates you to perform to the best of your abilities	20	33	7	2	0
Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The faculty members are able to identify your weaknesses and help you to overcome them	15	37	9	1	0



Question	Excellent	Very Good	Good	Average	Needs Improvements
Rate the efforts made by the Institute towards minimizing Academic Loss?	14	23	20	5	0

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
The overall quality of teaching-learning process in your institute is very good	17	35	10	0	0

Question

Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

Question	Highly Agree	Agree	Neutral	Disagree	Highly Disagree
Are sufficient e-learning resources provided by the Library?	19	28	12	3	0

Question	Excellent	Very Good	Good	Average	Needs Improvement
Activities conducted by I&P cell are	14	18	12	8	10

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the T&P activities conducted by the institute.	13	23	14	4	8

Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the Events & /or Activities conducted by the Institute.	13	28	17	3	1

Question	Supportive	Cooperative	Neutral	Unsupportive	Unfriendly
Administrative Staff is	25	24	11	1	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
Office timings are sufficient	13	35	13	0	1

Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
Whenever you ask for the information related to Payment of fees/ fees balance, the staff gives it to you readily	12	38	7	1	4



Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
The staff helps with all the information related to Scholarships/Free ships/EBC whenever you ask for the information	15	33	13	0	1
Question	Highly Agree	Agree	Neutral	Disagree	Highly disagree
All the information related to Examination form is provided to you by the staff	19	33	10	0	0
Question	Extremely Satisfied	Very Satisfied	Neutral	Slightly Satisfied	
Documents /Certificates required (Bona fide/ TC etc) are given to you on the day they were promised	18	25	16	3	
Question	Extremely Satisfied	Satisfied	Neutral	Slightly Satisfied	Not at all Satisfied
Rate the efforts made by the Institute for transforming your dreams into realities.	15	26	17	2	2
Question	Excellent	Very Good	Good	Average	Poor
Overall Rating of the Institute	16	19	21	6	0

