

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

Proof related to Mechanisms for submission of online/offline students' grievances





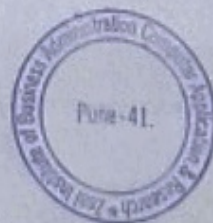
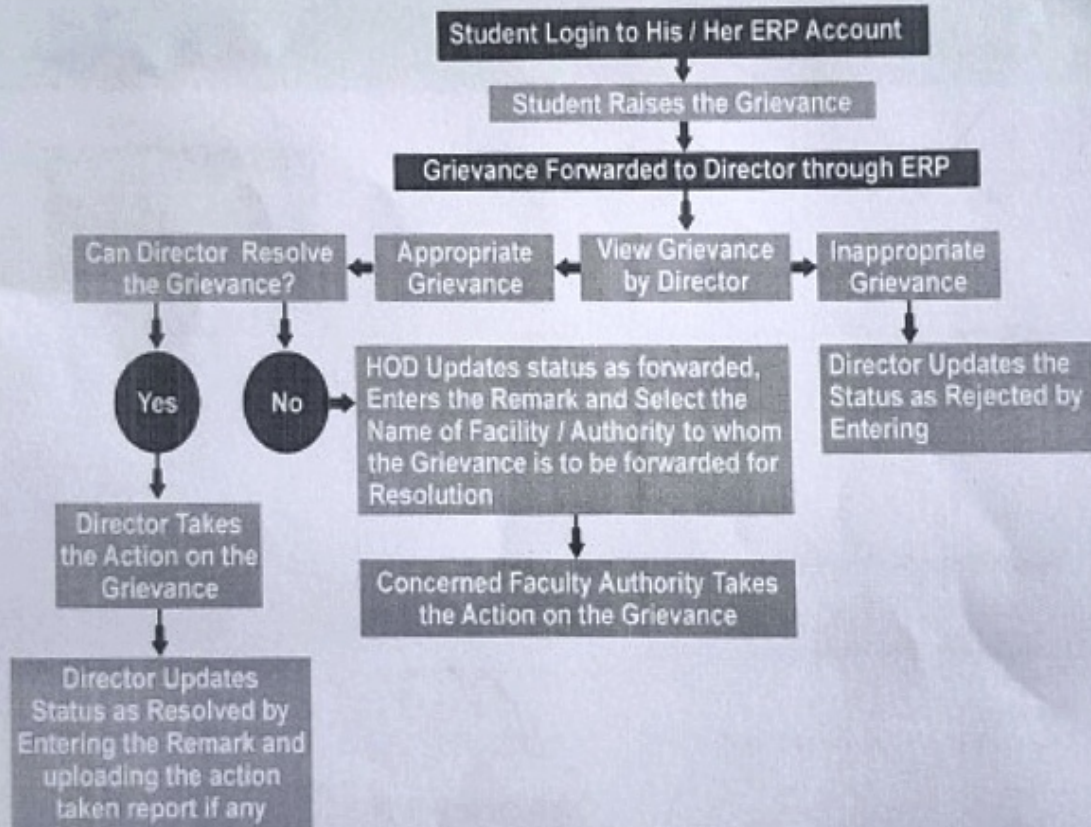
Mechanism of Grievance Redressal at ZIBACAR



ZEAL
INSTITUTES
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**ZEAL INSTITUTE OF BUSINESS ADMINISTRATION,
COMPUTER APPLICATION AND RESEARCH (ZIBACAR)**





Grievance form link at ZIBACAR Website

1.

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Grievance Redressal System

Home / Grievance Redressal System

Introduction
Objectives
 Grievance Redressal System

For Any Grievances/ Feedback Comments please Contact the following

Contact Person	Grievance	Email	Mob. No.
Mr. Sachin Kolbhar	Financial Matters	sachin.kolbharg@zealeducation.com	9325463311
Or Babasheh Mohita	Academics (MCA)	babasheh.mohita@zealeducation.com	9850098225

Activate Windows
 Go to Settings to activate Windows.

2.

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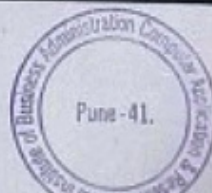
About Us Admission Academics Activities T & P Infrastructure R & P E-Content

Contact Person	Grievance	Email	Mob. No.
Prof. Pandurang Patil	Placement & Other	pandurang.patil@zealeducation.com	8855930890
Prof. Bhaskar Lendave	Infrastructure	Bhaskar.lendave@zealeducation.com	9890924744

For Any Grievance/ Feedback
 Click Here

Activate Windows
 Go to Settings to activate Windows.

Contact Us Quick References Important Links Committees





Google form open after linking at grievance form link at ZIBACAR Website:

1.

The screenshot shows a Google Form titled "Grievance Redressal Form ZIBACAR". At the top, it displays the user's email as "shriram.ugale@zealeducation.com" with a "Switch account" link and a "Not shared" status. A note below states "* Indicates required question". The form contains four text input fields, each with a "Your answer" placeholder: "Name of Complainant *", "Mobile Number *", "Email id *", and "Program *". The "Program *" field has two radio button options: "MBA" and "MCA".

1.





2.

I am *

- Faculty
- Student
- Stake holder

Gender *

- Male
- Female
- Transgender

Select Grievance subject *

Choose

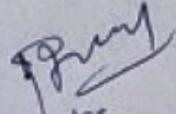
Write detail about your grievance *

Your answer

Submit

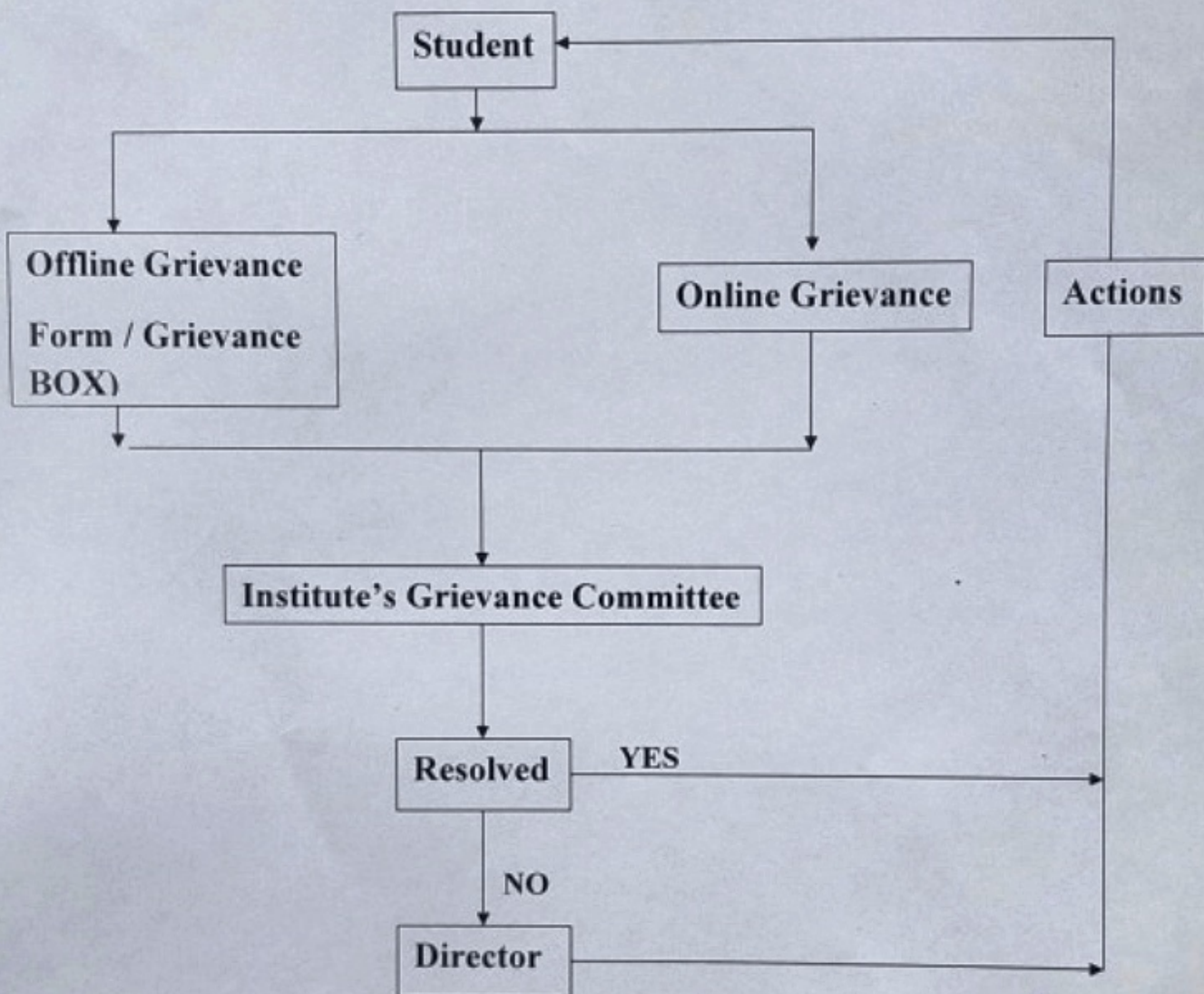
Clear form




Director
Zeal Education Society's
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Administration Computer Application
& Research, Pune- 411041. .



Offline - Grievance Redressal Mechanism

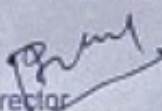


[Signature]
Director, ZIBACAR
Director
Zeal Institute of Business
Administration Computer Application
& Research, Pune-411 041.



Student Grievance Form

1. Name of Student : _____
2. PRN NO : _____
3. Mobile No. : _____
4. E-Mail Address : _____
5. Gender : _____
(Male/Female)
6. Department : _____
7. Student Class : _____
8. Please Indicate type of Grievance : _____
(Academic/Non-Academic/ Discrimination)
9. Grievance Column : _____


Director

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Signature of Student



Date: 13th March 2023

There is no handwash
in Washroom.

= resolved

First Floor
Projector not
Working Properly

Class - Fy MBA

= resolved

Systems, WiFi & other
Technical things not working
Properly.

= resolved



No of Issues = 3, No of Issues resolved = 3

2 5:43 PM

Mem most of the student except ZIBACAR, say and called me as "Chinki" "Chinese" "Nepali" " Ching Chong" whenever they see me at canteen and in the college. This made mentally torturing me. I know Mem I belongs to Mongoloids but all the mongoloids are not from China and Nepal. I feel really bad for what they had done to me.

This problems are facing by me since I came to college. Please help me Mem, I

Received screenshot
of complaint from
Prof. Zonam. via
email.



Evel
Director
Zeal Education Society's
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No of Issues = 3 , Resolved Issues = 3.

Date.....
 Page.....

Issue of fan in 19BA
 IInd year finance
 Classroom.

= resolved

Benches are less
 in classes as
 students need to
 sit on chairs.

= Resolved

There is classroom
 projector not
 working properly
 in 17BA first year

= resolved.



Amodh workale
 Director
 Zeal Education Society's
 Zeal Institute of Business
 Administration Computer Application
 & Research, Pune-411041.



Zeal Education Society's

Zeal Institute of Business Administration, Computer Application & Research (ZIBACAR)

Sr. No. 39, Narhe, Pune -411041, Phone No.:67206031, Website: www.zibacar.in

(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and Affiliated to Savitribai Phule Pune University)

Complaint Box Findings 2018-19

Sr. no	Date	Witnessed by (Sign)	Line of Action
1	12/10/2018	<ol style="list-style-type: none">1. Dr. Amodh Markale (Chairman)2. Prof. Dharmendra Singh (Member)3. Prof. Pandurang Patil (Member)4. Prof. Madhvi Shamkuwar (Invitee)5. Prof. Prof. Poonam Kawade (Invitee)	<ol style="list-style-type: none">1. Fan is not working of MBA II this grievance forwarded to infrastructure head2. Benches are less in classes this grievance forwarded to director3. Projector not working properly of MBA I class which forwarded to Infrastructure head
2	10/01/2019	<ol style="list-style-type: none">1. Dr. Amodh Markale (Chairman)2. Prof. Dharmendra Singh (Member)3. Prof. Pandurang Patil (Member)4. Prof. Madhvi Shamkuwar (Invitee)	NIL



Amodh Markale

Director
Zeal Education Society's
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Complaint Box Findings 2019-20

Sr. no	Date	Witnessed by (Sign)	Line of Action
1	24/12/2019	1. Dr. Amodh Markale (Chairman) 2. Dr. Pravin Mahamuni (Member) 3. Prof. Pandurang Patil (Member) 4. Prof. Ashish Vyas (Invitee)	NIL
2	10/01/2020	1. Dr. Amodh Markale (Chairman) 2. Dr. Pravin Mahamuni (Member) 3. Prof. Pandurang Patil (Member) 4. Prof. Ashish Vyas (Invitee) 5. Prof. Kirti Samrit (Invitee)	A Girls is bullied by students , the students who bullied that girls detained from Institute for 8 days and their parents calls In institute for meeting



Amodh markale
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Complaint Box Findings 2020-21

Sr. no	Date	Witnessed by (Sign)	Line of Action
1	15/12/2020	1. Dr. Rajesh Kashyap (Chairman) 2. Prof. Dharmendra singh (Member) 3. Prof. Pandurang Patil (Invitee) 4. Prof. Kirti Samrit (Invitee) 5. Prof. Madhavi Shamkuwar	NIL
2	11/03/2021	1. Dr. Rajesh Kashyap (Chairman) 2. Prof. Dharmendra singh (Member) 3. Prof. Kirti Samrit (Invitee) 4. Prof. Madhavi Shamkuwar	NIL




Anand's Markale
Director
Zeal Education Society's
Zeal Institute of Business
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& Research, Pune- 411041. . .



Complaint Box Findings 2021-22

Sr. no	Date	Witnessed by (Sign)	Line of Action
1	13/11/2021	<ol style="list-style-type: none">1. Dr. Rajesh Kashyap (Chairman)2. Dr. Babasaheb Mohite (Member)3. Prof. Pandurang Patil (Member)4. Mr. Sachin Kalbhor (Invitee)5. Mr. Bhaskar Lendve (Invitee)6. Mr. Jay lele	NIL
2	15/02/2022	<ol style="list-style-type: none">1. Dr. Rajesh Kashyap (Chairman)2. Prof. Dharmendra singh (Member)3. Prof. Pandurang Patil (Member)4. Prof. Pandurang Patil (Member)5. Prof. Madhavi Shamkuwar (Member)	A Girls is bullied by students , the students who bullied that girls detained from Institute for 8 days and their parents calls In institute for meeting



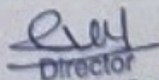

Director
Zeal Education Society's
Zeal Institute of Business
Administration Computer Application
& Research, Pune- 411041.



Complaint Box Findings 2022-23

Sr. no	Date	Witnessed by (Sign)	Line of Action
1	28/11/2022	<ol style="list-style-type: none">1. Dr. Rajesh Kashyap (Chairman)2. Dr. Babasaheb Mohite (Member)3. Prof. Pandurang Patil (Member)4. Ms. Achal Shinde (Student Representatives)	NIL
2	11/03/2023	<ol style="list-style-type: none">1. Dr. Rajesh Kashyap (Chairman)2. Dr. Babasaheb Mohite (Member)3. Prof. Pandurang Patil (Member)4. Mr. Bhaskar Lendve (Member)	<ol style="list-style-type: none">1. Hand wash not available in wash that grievance forwarded to central cleanliness department2. Projector of MBA I not working properly forwarded to Mr. Sagar Khandekar3. Wifi not working that grievance forwarded to Mr. Sagar Khandekar




Director
Zeal Education Society's
Zeal Institute of Business
Administration Computer Application
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